

| ST | MONTH | CLEC_ID | METRIC_ID | GEOGRAPHY | METRIC_DESC | PRODUCT_DESC | STANDARD | FRP PERF | CLEC PERF | FRP DEN | CLEC DEN | FRP NUM | CLEC NUM | DIFF | STANDARD DEV | Z SCORE |
|----|----------|---------|--------------|--------------|--|--|--|----------|-----------|---------|----------|----------|-----------|--------|--------------|---------|
| NH | 1-Nov-13 | AGGR | PO-1-01-6020 | Entire State | Average Response Time - Customer Service Record (CSR) | EDI | Parity with Retail plus not more than four (4) second: NA | 2.79 | NA | 1654 | NA | 4,615.00 | 2.79 | 0.00 | | |
| NH | 1-Nov-13 | AGGR | PO-1-01-6030 | Entire State | Average Response Time - Customer Service Record (CSR) | CORBA | Parity with Retail plus not more than four (4) second: NA | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PO-1-01-6050 | Entire State | Average Response Time - Customer Service Record (CSR) | WEB GUI/LSI/W | Parity with Retail plus not more than seven (7) second: NA | 3.27 | NA | 1237 | NA | 4,043.00 | 3.27 | 0.00 | | |
| NH | 1-Nov-13 | AGGR | PO-1-02-6020 | Entire State | Average Response Time - Due Date Availability | EDI | Parity with Retail plus not more than four (4) second: NA | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PO-1-02-6030 | Entire State | Average Response Time - Due Date Availability | CORBA | Parity with Retail plus not more than four (4) second: NA | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PO-1-02-6050 | Entire State | Average Response Time - Due Date Availability | WEB GUI/LSI/W | Parity with Retail plus not more than seven (7) second: NA | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PO-1-03-6020 | Entire State | Average Response Time - Address Validation | EDI | Parity with Retail plus not more than four (4) second: NA | 11.35 | NA | 561 | NA | 6,369.00 | 11.35 | 0.00 | | |
| NH | 1-Nov-13 | AGGR | PO-1-03-6030 | Entire State | Average Response Time - Address Validation | CORBA | Parity with Retail plus not more than four (4) second: NA | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PO-1-03-6050 | Entire State | Average Response Time - Address Validation | WEB GUI/LSI/W | Parity with Retail plus not more than seven (7) second: NA | 8.10 | NA | 397 | NA | 3,215.00 | 8.10 | 0.00 | | |
| NH | 1-Nov-13 | AGGR | PO-1-04-6020 | Entire State | Average Response Time - Product & Service Availability | EDI | Parity with Retail plus not more than ten (10) second: NA | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PO-1-04-6050 | Entire State | Average Response Time - Product & Service Availability | WEB GUI/LSI/W | Parity with Retail plus not more than ten (10) second: NA | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PO-1-05-6020 | Entire State | Average Response Time - Telephone Number Availability & Reservation | EDI | Parity with Retail plus not more than four (4) second: NA | 20.00 | NA | 3 | NA | 60.00 | 20.00 | 0.00 | | |
| NH | 1-Nov-13 | AGGR | PO-1-05-6030 | Entire State | Average Response Time - Telephone Number Availability & Reservation | CORBA | Parity with Retail plus not more than four (4) second: NA | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PO-1-05-6050 | Entire State | Average Response Time - Telephone Number Availability & Reservation | WEB GUI/LSI/W | Parity with Retail plus not more than seven (7) second: NA | 18.61 | NA | 66 | NA | 1,228.00 | 18.61 | 0.00 | | |
| NH | 1-Nov-13 | AGGR | PO-1-06-6020 | Entire State | Average Response Time - Mechanized Loop Qualification - xDSL | EDI | Parity with Retail plus not more than four (4) second: NA | 3.00 | NA | 1 | NA | 3.00 | 3.00 | 0.00 | | |
| NH | 1-Nov-13 | AGGR | PO-1-06-6030 | Entire State | Average Response Time - Mechanized Loop Qualification - xDSL | CORBA | Parity with Retail plus not more than four (4) second: NA | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PO-1-06-6050 | Entire State | Average Response Time - Mechanized Loop Qualification - xDSL | WEB GUI/LSI/W | Parity with Retail plus not more than seven (7) second: NA | 7.56 | NA | 201 | NA | 1,519.00 | 7.56 | 0.00 | | |
| NH | 1-Nov-13 | AGGR | PO-1-07-6020 | Entire State | Average Response Time - Rejected Query+ | EDI | Parity with Retail plus not more than four (4) second: NA | 2.84 | NA | 1064 | NA | 3,022.00 | 2.84 | 0.00 | | |
| NH | 1-Nov-13 | AGGR | PO-1-07-6030 | Entire State | Average Response Time - Rejected Query+ | CORBA | Parity with Retail plus not more than four (4) second: NA | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PO-1-07-6050 | Entire State | Average Response Time - Rejected Query+ | WEB GUI/LSI/W | Parity with Retail plus not more than seven (7) second: NA | 3.15 | NA | 736 | NA | 2,320.00 | 3.15 | 0.00 | | |
| NH | 1-Nov-13 | AGGR | PO-1-08-6020 | Entire State | % Timeouts | EDI | not greater than 0.33% | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PO-1-08-6030 | Entire State | % Timeouts | CORBA | not greater than 0.33% | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PO-1-08-6050 | Entire State | % Timeouts | WEB GUI/LSI/W | not greater than 0.33% | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PO-1-09-6020 | Entire State | Parsed CSR | EDI | Parity with Retail plus not more than 10 seconds | NA | 2.80 | NA | 1594 | NA | 4,467.00 | 2.80 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PO-1-09-6030 | Entire State | Parsed CSR | CORBA | Parity with Retail plus not more than 10 seconds | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PO-2-02-6010 | Entire State | OSS Interface Availability - Prime-Time | WPTS | >= 99.5% | NA | 0.00 | NA | 0 | NA | 0.00 | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PO-2-02-6020 | Entire State | OSS Interface Availability - Prime Time | EDI | >=99.5% | NA | 100.00 | NA | 24840 | NA | 24,840.00 | 100.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PO-2-02-6030 | Entire State | OSS Interface Availability - Prime Time | CORBA | >=99.5% | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PO-2-02-6060 | Entire State | OSS Interface Availability - Prime Time | Maintenance - Electronic Bonding Inter | >=99.5% | NA | 0.00 | NA | 0 | NA | 0.00 | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PO-2-02-6080 | Entire State | OSS Interface Availability - Prime Time | Maintenance Web GUI (RETAS) / Pre- | >=99.5% | NA | 100.00 | NA | 24840 | NA | 24,840.00 | 100.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PO-2-03-6010 | Entire State | OSS Interface Availability - Non-Prime-Time | WPTS | No Standard | NA | 0.00 | NA | 0 | NA | 0.00 | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PO-2-03-6020 | Entire State | OSS Interface Availability - Non-Prime Time | EDI | No Standard | NA | 100.00 | NA | 18360 | NA | 18,360.00 | 100.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PO-2-03-6030 | Entire State | OSS Interface Availability - Non-Prime Time | CORBA | No Standard | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PO-2-03-6060 | Entire State | OSS Interface Availability - Non-Prime Time | Maintenance - Electronic Bonding Inter | No Standard | NA | 0.00 | NA | 0 | NA | 0.00 | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PO-2-03-6080 | Entire State | OSS Interface Availability - Non-Prime Time | Maintenance Web GUI (RETAS) / Pre- | No Standard | NA | 100.00 | NA | 18360 | NA | 18,360.00 | 100.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PO-3-02-1000 | Entire State | % Answered within 30 Seconds - Ordering | Resale & UNE combined | 80% within 30 Seconds | NA | 98.90 | NA | 1730 | NA | 1,711.00 | 98.90 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PO-3-04-1000 | Entire State | % Answered within 30 Seconds - Repair | Resale & UNE combined | 80% within 30 Seconds | NA | 94.02 | NA | 4078 | NA | 3,834.00 | 94.02 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PO-4-01-6622 | Entire State | % Change Management Notices Sent on Time | Change Confirmation - Type 2 - Regul | 95% | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PO-4-01-6661 | Entire State | % Change Management Notices Sent on Time | Change Notification: Type 3 - Industry | 95% | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PO-4-01-6662 | Entire State | % Change Management Notices Sent on Time | Change Confirmation: Type 3 - Industry | 95% | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PO-4-01-6671 | Entire State | % Change Management Notices Sent on Time | Change Notification: Type 1 - Emerger | 95% | NA | 100.00 | NA | 1 | NA | 1.00 | 100.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PO-4-02-6622 | Entire State | Change Management Notice - Delay one (1) to seven (7) days | Change Confirmation - Type 2 - Regul | No Standard | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PO-4-02-6661 | Entire State | Change Management Notice - Delay one (1) to seven (7) days | Change Notification: Type 3 - Industry | No Standard | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PO-4-02-6662 | Entire State | Change Management Notice - Delay one (1) to seven (7) days | Change Confirmation: Type 3 - Industry | No Standard | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PO-4-02-6671 | Entire State | Change Management Notice - Delay one (1) to seven (7) days | Change Notification: Type 1 - Emerger | No Standard | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PO-4-03-6622 | Entire State | Change Management Notice - Delay eight (8) plus days | Change Confirmation - Type 2 - Regul | No delayed notices & documentation over 8 calendar | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PO-4-03-6661 | Entire State | Change Management Notice - Delay eight (8) plus days | Change Notification: Type 3 - Industry | No delayed notices & documentation over 8 calendar | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PO-4-03-6662 | Entire State | Change Management Notice - Delay eight (8) plus days | Change Confirmation: Type 3 - Industry | No delayed notices & documentation over 8 calendar | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PO-4-03-6671 | Entire State | Change Management Notice - Delay eight (8) plus days | Change Notification: Type 1 - Emerger | No delayed notices & documentation over 8 calendar | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PO-5-01-6000 | Entire State | % On Time Notice of Interface Outage | Systems Metrics | 95% | NA | 50.00 | NA | 2 | NA | 1.00 | 50.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PO-6-01-6000 | Entire State | Software Validation | Systems Metrics | <= 5% | NA | R3 | NA | R3 | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PO-7-01-6000 | Entire State | % Software Problem Resolution Timeliness | Systems Metrics | >=95% | NA | R3 | NA | R3 | NA | R3 | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PO-7-02-6000 | Entire State | Delay Hours - Software Resolution - Change - Transactions failed - no work | Systems Metrics | 48 hours | NA | R3 | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PO-7-03-6000 | Entire State | Delay Hours - Software Resolution - Change - Transactions failed with work | Systems Metrics | 10 days | NA | R3 | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PO-7-04-6000 | Entire State | Delay Hours - Failed/Rejected Test Deck Transactions - Transactions failed | Systems Metrics | 48 hours | NA | R3 | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PO-8-01-6000 | Entire State | % On Time - Manual Loop Qualification | Systems Metrics | 95% within 48 Hours | NA | 100.00 | NA | 6 | NA | 6.00 | 100.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PO-8-02-6000 | Entire State | % On Time - Engineering Record Request | Systems Metrics | 95% within 72 Hours | NA | 100.00 | NA | 1 | NA | 1.00 | 100.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-1-02-2320 | Entire State | % On Time LSRC - Flow Through | Resale POTS/Pre-qualified Complex | 95% within 2 Hours | NA | 95.45 | NA | 44 | NA | 42.00 | 95.45 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-1-02-3140 | Entire State | % On Time LSRC - Flow Through | UNE POTS Platform | 95% Within 2 Hours | NA | 97.35 | NA | 189 | NA | 184.00 | 97.35 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-1-02-3331 | Entire State | % On Time LSRC - Flow Through | UNE Loop/Pre-qualified Complex/LNP | 95% within 2 Hours | NA | 92.08 | NA | 783 | NA | 721.00 | 92.08 | 0.00 | |

| ST | MONTH | CLEC_ID | METRIC_ID | GEOGRAPHY | METRIC_DESC | PRODUCT_DESC | STANDARD | FRP PERF | CLEC PERF | FRP DEN | CLEC DEN | FRP NUM | CLEC NUM | DIFF | STANDARD DEV | Z SCORE |
|----|----------|---------|--------------|--------------|--|---|-----------------------------------|----------|-----------|---------|----------|---------|----------|--------|--------------|---------|
| NH | 1-Nov-13 | AGGR | OR-1-04-2210 | Entire State | % On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through) | Resale Specials DS0 | 95% within 48 Hours | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-1-04-2211 | Entire State | % On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through) | Resale Specials DS1 | 95% within 48 Hours | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-1-04-2213 | Entire State | % On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through) | Resale Specials DS3 | 95% within 48 Hours | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-1-04-2214 | Entire State | % On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through) | Resale Specials (Non DS0, Non DS1 & DS3) | 95% within 48 Hours | NA | 100.00 | NA | 1 | NA | 1.00 | 100.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-1-04-2320 | Entire State | % On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through) | Resale POTS/Pre-qualified Complex | 95% within 24 Hours | NA | 100.00 | NA | 35 | NA | 35.00 | 100.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-1-04-2341 | Entire State | % On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through) | Resale 2-Wire Digital Services | 95% within 72 Hours | NA | 100.00 | NA | 12 | NA | 12.00 | 100.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-1-04-3140 | Entire State | % On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through) | UNE POTS Platform | 95% Within 24 Hours | NA | 100.00 | NA | 94 | NA | 94.00 | 100.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-1-04-3210 | Entire State | % On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through) | UNE Specials DS0 | 95% within 48 Hours | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-1-04-3331 | Entire State | % On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through) | UNE Loop/Pre-qualified Complex/LNP | 95% within 24 Hours | NA | 94.38 | NA | 463 | NA | 437.00 | 94.38 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-1-04-3340 | Entire State | % On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through) | UNE 2-Wire xDSL - Line Sharing & Line | 95% within 72 Hours | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-1-04-3341 | Entire State | % On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through) | UNE 2-Wire Digital Services | 95% within 72 Hours | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-1-04-3342 | Entire State | % On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through) | UNE 2-Wire xDSL Loops | 95% within 72 Hours | NA | 100.00 | NA | 3 | NA | 3.00 | 100.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-1-06-2210 | Entire State | % On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through) | Resale Specials DS0 | 95% within five business days | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-1-06-2211 | Entire State | % On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through) | Resale Specials DS1 | 95% within five business days | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-1-06-2213 | Entire State | % On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through) | Resale Specials DS3 | 95% within five business days | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-1-06-2214 | Entire State | % On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through) | Resale Specials (Non DS0, Non DS1 & DS3) | 95% within five business days | NA | 100.00 | NA | 1 | NA | 1.00 | 100.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-1-06-2320 | Entire State | % On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through) | Resale POTS/Pre-qualified Complex | 95% within 72 Hours | NA | 100.00 | NA | 19 | NA | 19.00 | 100.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-1-06-2341 | Entire State | % On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through) | Resale 2-Wire Digital Services | 95% within 72 Hours | NA | 100.00 | NA | 12 | NA | 12.00 | 100.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-1-06-3140 | Entire State | % On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through) | UNE POTS Platform | 95% Within 72 Hours | NA | 100.00 | NA | 11 | NA | 11.00 | 100.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-1-06-3210 | Entire State | % On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through) | UNE Specials DS0 | 95% within five business days | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-1-06-3211 | Entire State | % On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through) | UNE Specials DS1 | 95% within five business days | NA | 100.00 | NA | 11 | NA | 11.00 | 100.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-1-06-3213 | Entire State | % On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through) | UNE Specials DS3 | 95% within five business days | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-1-06-3214 | Entire State | % On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through) | UNE Specials (Non DS0, Non DS1 & DS3) | 95% within five business days | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-1-06-3331 | Entire State | % On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through) | UNE Loop/Pre-qualified Complex/LNP | 95% within 72 Hours | NA | 100.00 | NA | 7 | NA | 7.00 | 100.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-1-06-3341 | Entire State | % On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through) | UNE 2-Wire Digital Services | 95% within 72 Hours | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-1-06-3342 | Entire State | % On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through) | UNE 2-Wire xDSL Loops | 95% within 72 Hours | NA | 100.00 | NA | 1 | NA | 1.00 | 100.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-1-10-3210 | Entire State | % On Time ASRC - No Facility Check (Fax/Mail) | UNE Specials DS0 | 95% within 72 Hours | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-1-10-3211 | Entire State | % On Time ASRC - Facility Check (Fax/Mail) | UNE Specials DS0 | 95% within six business days | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-1-10-3211 | Entire State | % On Time ASRC - Facility Check (Fax/Mail) | UNE Specials DS1 | 95% within six business days | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-1-10-3213 | Entire State | % On Time ASRC - Facility Check (Fax/Mail) | UNE Specials DS3 | 95% within six business days | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-1-10-3214 | Entire State | % On Time ASRC - Facility Check (Fax/Mail) | UNE Specials (Non DS0, Non DS1 & DS3) | 95% within six business days | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-1-12-5020 | Entire State | % On Time FOC | Interconnection Trunks (CLEC) (<= 192) | 95% on time 10 Business Days | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-1-12-5030 | Entire State | % On Time FOC | Interconnection Trunks (CLEC) (> 192) | Negotiated Process | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-1-13-5000 | Entire State | % On Time Design Layout Record (DLR) | Interconnection Trunks (CLEC) | 95% on time 10 Business Days | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-1-19-5020 | Entire State | % On Time Response - Request for Inbound Augment Trunks | FairPoint Inbound Augment Trunks (<= 95%) | on time | NA | 0.00 | NA | 0 | NA | 0.00 | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-1-19-5030 | Entire State | % On Time Response - Request for Inbound Augment Trunks | FairPoint Inbound Augment Trunks (> 95%) | Negotiated Process | NA | 0.00 | NA | 0 | NA | 0.00 | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-2-02-2320 | Entire State | % On Time LSR Reject (Flow-Through) | Resale POTS/Pre-qualified Complex | 95% within 2 Hours | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-2-02-3140 | Entire State | % On Time LSR Reject (Flow-Through) | UNE POTS Platform | 95% Within 2 Hours | NA | 100.00 | NA | 4 | NA | 4.00 | 100.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-2-02-3331 | Entire State | % On Time LSR Reject (Flow-Through) | UNE Loop/Pre-qualified Complex/LNP | 95% within 2 Hours | NA | 100.00 | NA | 16 | NA | 16.00 | 100.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-2-04-2200 | Entire State | % On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-thro) | Resale Specials | 95% within 48 Hours | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-2-04-2320 | Entire State | % On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-thro) | Resale POTS/Pre-qualified Complex | 95% within 24 Hours | NA | 100.00 | NA | 10 | NA | 10.00 | 100.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-2-04-2341 | Entire State | % On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-thro) | Resale 2-Wire Digital Services | 95% within 72 Hours | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-2-04-3140 | Entire State | % On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-thro) | UNE POTS Platform | 95% Within 72 Hours | NA | 100.00 | NA | 34 | NA | 34.00 | 100.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-2-04-3200 | Entire State | % On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-thro) | UNE Specials | 95% within 48 Hours | NA | 100.00 | NA | 6 | NA | 6.00 | 100.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-2-04-3331 | Entire State | % On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-thro) | UNE Loop/Pre-qualified Complex/LNP | 95% within 24 Hours | NA | 100.00 | NA | 48 | NA | 48.00 | 100.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-2-04-3340 | Entire State | % On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-thro) | UNE 2-Wire xDSL - Line Sharing & Line | 95% within 72 Hours | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-2-04-3341 | Entire State | % On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-thro) | UNE 2-Wire Digital Services | 95% within 72 Hours | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-2-04-3342 | Entire State | % On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-thro) | UNE 2-Wire xDSL Loops | 95% within 72 Hours | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-2-06-2200 | Entire State | % On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through) | Resale Specials | 95% within five (5) business days | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-2-06-2320 | Entire State | % On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through) | Resale POTS/Pre-qualified Complex | 95% within 72 Hours | NA | 100.00 | NA | 1 | NA | 1.00 | 100.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-2-06-2341 | Entire State | % On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through) | Resale 2-Wire Digital Services | 95% within 72 Hours | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-2-06-3140 | Entire State | % On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through) | UNE POTS Platform | 95% Within 72 Hours | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-2-06-3210 | Entire State | % On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through) | UNE Specials DS0 | 95% within five (5) business days | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-2-06-3211 | Entire State | % On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through) | UNE Specials DS1 | 95% within five (5) business days | NA | 100.00 | NA | 6 | NA | 6.00 | 100.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-2-06-3213 | Entire State | % On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through) | UNE Specials DS3 | 95% within five (5) business days | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-2-06-3214 | Entire State | % On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through) | UNE Specials (Non DS0, Non DS1 & DS3) | 95% within five (5) business days | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-2-06-3331 | Entire State | % On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through) | UNE Loop/Pre-qualified Complex/LNP | 95% within 72 Hours | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-2-06-3341 | Entire State | % On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through) | UNE 2-Wire Digital Services | 95% within 72 Hours | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-2-06-3342 | Entire State | % On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through) | UNE 2-Wire xDSL Loops | 95% within 72 Hours | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-2-08-3200 | Entire State | % On Time Reject - No Facility Check (Fax) | UNE Specials | 95% within 72 Hours | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |

| ST | MONTH | CLEC_ID | METRIC_ID | GEOGRAPHY | METRIC_DESC | PRODUCT_DESC | STANDARD | FRP PERF | CLEC PERF | FRP DEN | CLEC DEN | FRP NUM | CLEC NUM | DIFF | STANDARD DEV | Z SCORE |
|----|----------|---------|---------------|--------------|--|---|---|----------|-----------|---------|----------|---------|----------|--------|--------------|---------|
| NH | 1-Nov-13 | AGGR | OR-2-10-3200 | Entire State | % On Time Reject - Facility Check (Fax) | UNE Specials | 95% within six business days | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-2-12-5020 | Entire State | % On Time Trunk ASR Reject | Interconnection Trunks (CLEC) (<= 192 | 95% on time less than or equal to seven (7) business days | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-2-12-5030 | Entire State | % On Time Trunk ASR Reject | Interconnection Trunks (CLEC) (> 192 | Negotiated Process | NA | 100.00 | NA | 13 | NA | 13.00 | 100.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-3-01-2000 | Entire State | % Rejects | Resale | No Standard | NA | 5.45 | NA | 202 | NA | 11.00 | 5.45 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-3-01-3000 | Entire State | % Rejects | UNE | No Standard | NA | 2.72 | NA | 367 | NA | 10.00 | 2.72 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-3-02-1000 | Entire State | % LSR Resubmission Not Rejected | Resale & UNE combined (EDI) | 95% | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-4-11-1000 | Entire State | % Completed orders with neither a PCN nor BCN sent | Resale & UNE combined (EDI) | 0.25% of PONs that received neither a PCN nor a BCN | NA | 2.41 | NA | 1618 | NA | 39.00 | 2.41 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-4-16-1000 | Entire State | % Provisioning Completion Notifiers sent within one (1) Business Day | Resale & UNE combined (EDI) | 95% of PCNs sent within one (1) business day | NA | 93.23 | NA | 576 | NA | 537.00 | 93.23 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-4-17-1000 | Entire State | % Billing Completion Notifiers sent on time | Resale & UNE combined (EDI) | 95.50% | NA | 98.83 | NA | 1618 | NA | 1,599.00 | 98.83 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-5-01-2000 | Entire State | % Flow Through - Total | Resale | No Standard Developed | NA | 53.41 | NA | 88 | NA | 47.00 | 53.41 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-5-01-3112 | Entire State | % Flow Through - Total | UNE POTS - Loop | No Standard Developed | NA | 89.06 | NA | 192 | NA | 171.00 | 89.06 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-5-01-3121 | Entire State | % Flow Through - Total | UNE POTS - Other | No Standard Developed | NA | 88.86 | NA | 1050 | NA | 933.00 | 88.86 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-5-01-3140 | Entire State | % Flow Through - Total | UNE POTS Platform | No Standard Developed | NA | 61.44 | NA | 319 | NA | 196.00 | 61.44 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-5-03-2000 | Entire State | % Flow Through Achieved | Resale | 95% for % flow-through achieved | NA | 83.33 | NA | 24 | NA | 20.00 | 83.33 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-5-03-3112 | Entire State | % Flow Through Achieved | UNE POTS - Loop | 95% for % flow through achieved | NA | 96.25 | NA | 80 | NA | 77.00 | 96.25 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-5-03-3121 | Entire State | % Flow Through Achieved | UNE POTS - Other | 95% for % flow through achieved | NA | 82.94 | NA | 340 | NA | 282.00 | 82.94 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-5-03-3140 | Entire State | % Flow Through Achieved | UNE POTS Platform | 95% for % flow through achieved | NA | 72.39 | NA | 163 | NA | 118.00 | 72.39 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-6-01-1000 | Entire State | % Service Order Accuracy | Resale and UNE Loop/Complex/LNP (c | 95% Orders without FairPoint Errors | NA | 99.01 | NA | 101 | NA | 100.00 | 99.01 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-6-03-2000 | Entire State | % Accuracy - LSRC | Resale | not more than 5% of LSRCs resent due to FairPoint | NA | 2.33 | NA | 43 | NA | 1.00 | 2.33 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-6-03-3140 | Entire State | % Accuracy - LSRC | UNE POTS Platform | not more than 5% of LSRCs resent due to FairPoint | NA | 0.83 | NA | 121 | NA | 1.00 | 0.83 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-6-03-3331 | Entire State | % Accuracy - LSRC | UNE Loop/Complex/LNP | not more than 5% of LSRCs resent due to FairPoint | NA | 2.65 | NA | 641 | NA | 17.00 | 2.65 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-6-04-1040 | Entire State | % Accuracy - Directory Listing | All Directory Listings (combined Stand- | 95% orders without Verizon errors | NA | 91.25 | NA | 240 | NA | 219.00 | 91.25 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-7-01-2000 | Entire State | % Order Confirmation/Rejects sent within Three (3) Business Days | Resale | 95% | NA | 100.00 | NA | 88 | NA | 88.00 | 100.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-7-01-3140 | Entire State | % Order Confirmation/Rejects sent within Three (3) Business Days | UNE POTS Platform | 95% | NA | 99.37 | NA | 319 | NA | 317.00 | 99.37 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-7-01-3331 | Entire State | % Order Confirmation/Rejects sent within Three (3) Business Days | UNE Loop | 95% | NA | 98.96 | NA | 192 | NA | 190.00 | 98.96 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-8-01-2000 | Entire State | % Acknowledgements on Time | Resale | 95% within two (2) hours | NA | 100.00 | NA | 10 | NA | 10.00 | 100.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-8-01-3000 | Entire State | % Acknowledgements on Time | UNE | 95% within two (2) hours | NA | 97.27 | NA | 2237 | NA | 2,176.00 | 97.27 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-9-01-2000 | Entire State | % Acknowledgement Completeness | Resale | 99% | NA | 76.92 | NA | 13 | NA | 10.00 | 76.92 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-9-01-3000 | Entire State | % Acknowledgement Completeness | UNE | 99% | NA | 95.61 | NA | 2302 | NA | 2,201.00 | 95.61 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-10-01-1000 | Entire State | % of PON Exceptions Resolved Within Three (3) Business Days | Resale & UNE combined | 95% resolved within three (3) Business Days | NA | 0.00 | NA | 0 | NA | 0.00 | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-10-02-1000 | Entire State | % of PON Exceptions Resolved Within Ten (10) Business Days | Resale & UNE combined | 99% resolved within ten (10) business days | NA | 0.00 | NA | 0 | NA | 0.00 | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-11-01-1130 | Entire State | % Resale/UNE-P Provider Notifications in Days | Resale & UNE-P combined | 95% in two (2) Calendar Days | NA | 89.17 | NA | 120 | NA | 107.00 | 89.17 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OR-13-01-3523 | Entire State | % of Large Job Hot Cut Project Negotiations Completed | UNE Loop - Large Job Hot Cut | 98% within four business days | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-1-01-2110 | Entire State | Average Interval Offered - Total No Dispatch | Resale POTS Business | Parity with FP Retail | 1.48 | 1.77 | 753 | 39 | 1118 | 69.00 | 0.28 | 0.00 | 0.66 |
| NH | 1-Nov-13 | AGGR | PR-1-01-2120 | Entire State | Average Interval Offered - Total No Dispatch | Resale POTS Residence | Parity with FP Retail | 1.64 | 0.00 | 2675 | 1 | 4386 | 0.00 | -1.64 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-1-01-2341 | Entire State | Average Interval Offered - Total No Dispatch | Resale 2-Wire Digital Services | Parity with FP Retail | 3.00 | 1.00 | 1 | 2 | 3 | 2.00 | -2.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-1-01-3140 | Entire State | Average Interval Offered - Total No Dispatch | UNE POTS Platform | Parity With FP Retail | 1.61 | 2.16 | 3428 | 122 | 5504 | 264.00 | 0.56 | 0.00 | -1.67 |
| NH | 1-Nov-13 | AGGR | PR-1-01-3341 | Entire State | Average Interval Offered - Total No Dispatch | UNE 2-Wire Digital Services | Parity with FP Retail | 3.00 | NA | 1 | NA | 3 | NA | -3.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-1-01-3342 | Entire State | Average Interval Offered - Total No Dispatch | UNE 2-Wire xDSL Loops | No Standard | NA | 6.29 | NA | 7 | NA | 44.00 | 6.29 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-1-01-3343 | Entire State | Average Interval Offered - Total No Dispatch | UNE 2-Wire xDSL - Line Sharing | Parity with VADI/DSNO and Retail Line Sharing | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-1-01-3345 | Entire State | Average Interval Offered - Total No Dispatch | UNE 2-Wire xDSL - Line Splitting | Parity with VADI/DSNO and Retail Line Sharing | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-1-02-2341 | Entire State | Average Interval Offered - Total Dispatch | Resale 2-Wire Digital Services | Parity with FP Retail | 10.33 | NA | 3 | NA | 31 | NA | -10.33 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-1-02-3341 | Entire State | Average Interval Offered - Total Dispatch | UNE 2-Wire Digital Services | Parity with FP Retail | 10.33 | NA | 3 | NA | 31 | NA | -10.33 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-1-02-3342 | Entire State | Average Interval Offered - Total Dispatch | UNE 2-Wire xDSL Loops | No Standard | NA | 6.15 | NA | 26 | NA | 160.00 | 6.15 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-1-02-3343 | Entire State | Average Interval Offered - Total Dispatch | UNE 2-Wire xDSL - Line Sharing | Parity with VADI/DSNO and Retail Line Sharing | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-1-02-3345 | Entire State | Average Interval Offered - Total Dispatch | UNE 2-Wire xDSL - Line Splitting | Parity with VADI/DSNO and Retail Line Sharing | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-1-03-2110 | Entire State | Average Interval Offered - Dispatch one (1) to five (5) Lines | Resale POTS Business | Parity with FP Retail | 5.18 | 3.33 | 163 | 3 | 844 | 10.00 | -1.84 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-1-03-2120 | Entire State | Average Interval Offered - Dispatch one (1) to five (5) Lines | Resale POTS Residence | Parity with FP Retail | 5.25 | NA | 228 | NA | 1197 | NA | -5.25 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-1-03-3112 | Entire State | Average Interval Offered - Dispatch one (1) to five (5) Lines | UNE POTS Loop | Parity with FP Retail | 5.22 | 5.15 | 391 | 34 | 2041 | 175.00 | -0.07 | 0.00 | 0.20 |
| NH | 1-Nov-13 | AGGR | PR-1-03-3140 | Entire State | Average Interval Offered - Dispatch one (1) to five (5) Lines | UNE POTS Platform | Parity With FP Retail | 5.22 | 4.89 | 391 | 18 | 2041 | 88.00 | -0.33 | 0.00 | 0.46 |
| NH | 1-Nov-13 | AGGR | PR-1-04-2100 | Entire State | Average Interval Offered - Dispatch six (6) to nine (9) Lines | Resale POTS | Parity with FP Retail | 9.25 | 4.00 | 8 | 2 | 74 | 8.00 | -5.25 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-1-04-3112 | Entire State | Average Interval Offered - Dispatch six (6) to nine (9) Lines | UNE POTS Loop | Parity with FP Retail | 9.25 | 12.00 | 8 | 1 | 74 | 12.00 | 2.75 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-1-04-3140 | Entire State | Average Interval Offered - Dispatch six (6) to nine (9) Lines | UNE POTS Platform | Parity With FP Retail | 9.25 | 4.00 | 8 | 1 | 74 | 4.00 | -5.25 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-1-05-2100 | Entire State | Average Interval Offered - Dispatch (>= 10 Lines) | Resale POTS | Parity with FP Retail | 6.75 | NA | 4 | NA | 27 | NA | -6.75 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-1-05-3112 | Entire State | Average Interval Offered - Dispatch (>= 10 Lines) | UNE POTS Loop | Parity with FP Retail | 6.75 | 6.00 | 4 | 1 | 27 | 6.00 | -0.75 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-1-05-3140 | Entire State | Average Interval Offered - Dispatch (>= 10 Lines) | UNE POTS Platform | Parity With FP Retail | 6.75 | NA | 4 | NA | 27 | NA | -6.75 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-1-06-2210 | Entire State | Average Interval Offered - Specials DS0 | Resale DS0 | Parity with FP Retail | 7.50 | 9.00 | 6 | 1 | 45 | 9.00 | 1.50 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-1-06-3210 | Entire State | Average Interval Offered - Specials DS0 | UNE DS0 | Parity with FP Retail | 7.50 | NA | 6 | NA | 45 | NA | -7.50 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-1-07-2211 | Entire State | Average Interval Offered - Specials DS1 | Resale DS1 | Parity with FP Retail | 14.32 | 5.00 | 155 | 1 | 2220 | 5.00 | -9.32 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-1-07-3211 | Entire State | Average Interval Offered - Specials DS1 | UNE DS1 | Parity with FP Retail | 14.32 | 9.06 | 155 | 18 | 2220 | 163.00 | -5.27 | 0.00 | 2.83 |

| ST | MONTH | CLEC_ID | METRIC_ID | GEOGRAPHY | METRIC_DESC | PRODUCT_DESC | STANDARD | FRP PERF | CLEC PERF | FRP DEN | CLEC DEN | FRP NUM | CLEC NUM | DIFF | STANDARD DEV | Z SCORE |
|----|----------|---------|---------------|--------------|---|---------------------------------------|--|----------|-----------|---------|----------|---------|----------|--------|--------------|---------|
| NH | 1-Nov-13 | AGGR | PR-1-08-2213 | Entire State | Average Interval Offered - Specials DS3 | Resale DS3 | Parity with FP Retail | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-1-08-3213 | Entire State | Average Interval Offered - Specials DS3 | UNE DS3 | Parity with FP Retail | NA | 12.00 | NA | 1 | NA | 12.00 | 12.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-1-09-3511 | Entire State | Average Interval Offered - Total | UNE EEL Backbone | No Standard | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-1-09-3512 | Entire State | Average Interval Offered - Total | UNE EEL Loop | No Standard | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-1-09-3530 | Entire State | Average Interval Offered - Total | UNE IOF | No Standard | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-1-09-5020 | Entire State | Average Interval Offered - Total | Interconnection Trunks ((CLEC) <= 192 | Parity with FP Retail | NA | 14.00 | NA | 2 | NA | 28.00 | 14.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-1-09-5030 | Entire State | Average Interval Offered - Total | Interconnection Trunks ((CLEC) > 192 | Parity with FP Retail | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-1-12-2103 | Entire State | Average Interval Offered - Disconnects | Resale POTS/Complex | Parity with FP Retail | 0.50 | NA | 2 | NA | 1 | NA | -0.50 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-1-12-2200 | Entire State | Average Interval Offered - Disconnects | Resale Specials | Parity with FP Retail | 8.04 | NA | 207 | NA | 1664 | NA | -8.04 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-1-12-3133 | Entire State | Average Interval Offered - Disconnects | UNE POTS & Complex | Parity with FP Retail | 0.50 | NA | 2 | NA | 1 | NA | -0.50 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-1-12-3200 | Entire State | Average Interval Offered - Disconnects | UNE Specials | Parity with FP Retail | 8.04 | 4.83 | 207 | 35 | 1664 | 169.00 | -3.21 | 0.00 | 2.70 |
| NH | 1-Nov-13 | AGGR | PR-1-13-3525 | Entire State | Average Interval Offered - Hot Cuts - No Dispatch | UNE POTS Loop - Batch Hot Cut (all li | No Standard | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-1-13-3529 | Entire State | Average Interval Offered - Hot Cuts - No Dispatch | UNE POTS Loop - Basic Hot Cut (21 li | No Standard | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-3-01-2100 | Entire State | % Completed in one (1) Day one (1) to five (5) Lines - No Dispatch | Resale POTS | Parity with FP Retail | 79.94 | 33.33 | 1057 | 6 | 845 | 2.00 | -46.61 | 0.00 | -2.93 |
| NH | 1-Nov-13 | AGGR | PR-3-01-3140 | Entire State | % Completed in one (1) Day one (1) to five (5) Lines - No Dispatch | UNE POTS Platform | Parity with FP Retail | 79.94 | 33.33 | 1057 | 12 | 845 | 4.00 | -46.61 | 0.00 | -3.81 |
| NH | 1-Nov-13 | AGGR | PR-3-03-3343 | Entire State | % Completed in three (3) Days one (1) to five (5) Lines - No Dispatch | UNE 2-Wire xDSL - Line Sharing | Parity with VADI/DSNO and Retail Line Sharing | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-3-03-3343a | Entire State | % Completed in three (3) Days one (1) to five (5) Lines - No Dispatch | UNE 2-Wire xDSL - Line Sharing | 95% within the lesser of three (3) business days | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-3-03-3345 | Entire State | % Completed in three (3) Days one (1) to five (5) Lines - No Dispatch | UNE 2-Wire xDSL - Line Splitting | Parity with VADI/DSNO and Retail Line Sharing | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-3-03-3345a | Entire State | % Completed in three (3) Days one (1) to five (5) Lines - No Dispatch | UNE 2-Wire xDSL - Line Splitting | 95% within the lesser of three (3) business days | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-3-06-2100 | Entire State | % Completed in three (3) Days one (1) to five (5) Lines - Dispatch | Resale POTS | Parity with FP Retail | 14.60 | 0.00 | 363 | 2 | 53 | 0.00 | -14.60 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-3-06-3113 | Entire State | % Completed in three (3) Days one (1) to five (5) Lines - Dispatch | UNE POTS Loop New | Parity with FP Retail | 14.60 | 17.65 | 363 | 34 | 53 | 6.00 | 3.05 | 0.00 | 0.27 |
| NH | 1-Nov-13 | AGGR | PR-3-06-3140 | Entire State | % Completed in three (3) Days one (1) to five (5) Lines - Dispatch | UNE POTS Platform | Parity with FP Retail | 14.60 | 6.25 | 363 | 16 | 53 | 1.00 | -8.35 | 0.00 | -1.40 |
| NH | 1-Nov-13 | AGGR | PR-3-08-3534 | Entire State | % Completed in five (5) days - No Dispatch | UNE Basic Hot Cut Loops (1-10 lines) | 95% | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-3-09-2100 | Entire State | % Completed in five (5) Days one (1) to five (5) Lines - Dispatch | Resale POTS | Parity with FP Retail | 72.18 | 100.00 | 363 | 2 | 262 | 2.00 | 27.82 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-3-09-3113 | Entire State | % Completed in five (5) Days one (1) to five (5) Lines - Dispatch | UNE POTS Loop New | Parity with FP Retail | 72.18 | 64.71 | 363 | 34 | 262 | 22.00 | -7.47 | 0.00 | -1.12 |
| NH | 1-Nov-13 | AGGR | PR-3-09-3140 | Entire State | % Completed in five (5) Days one (1) to five (5) Lines - Dispatch | UNE POTS Platform | Parity with FP Retail | 72.18 | 87.50 | 363 | 16 | 262 | 14.00 | 15.32 | 0.00 | 1.07 |
| NH | 1-Nov-13 | AGGR | PR-3-10-3341 | Entire State | % Completed in six (6) Days one (1) to five (5) Lines - Total | UNE 2-Wire Digital Loops | Parity with FP Retail | 50.00 | NA | 2 | NA | 1 | NA | -50.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-3-10-3342 | Entire State | % Completed in six (6) Days one (1) to five (5) Lines - Total | UNE 2-Wire xDSL Loops | 95% | NA | 94.12 | NA | 17 | NA | 16.00 | 94.12 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-3-11-3528 | Entire State | % Completed in 10 Business Days | UNE POTS Loop Basic Hot Cut (11 to 1 | 95% | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-3-12-3531 | Entire State | % Completed in 15 Business Days | UNE POTS Loop Large Job Hot Cut (1- | No Standard | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-3-12-3532 | Entire State | % Completed in 15 Business Days | UNE POTS Loop Large Job Hot Cut (6 | No Standard | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-3-13-3531 | Entire State | % Completed in 26 Business Days | UNE POTS Loop Large Job Hot Cut (1- | 98% | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-3-13-3532 | Entire State | % Completed in 26 Business Days | UNE POTS Loop Large Job Hot Cut (6 | 98% | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-4-01-2210 | Entire State | % Missed Appointment - FairPoint - Total | Resale Specials DS0 | Parity with FP Retail | 50.00 | NA | 6 | NA | 3 | NA | -50.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-4-01-2211 | Entire State | % Missed Appointment - FairPoint - Total | Resale Specials DS1 | Parity with FP Retail | 4.03 | NA | 149 | NA | 6 | NA | -4.03 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-4-01-2213 | Entire State | % Missed Appointment - FairPoint - Total | Resale Specials DS3 | Parity with FP Retail | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-4-01-2214 | Entire State | % Missed Appointment - FairPoint - Total | Resale Specials (Non DS0, Non DS1 & | Parity with FP Retail | 0.00 | NA | 2 | NA | 0 | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-4-01-3210 | Entire State | % Missed Appointment - FairPoint - Total | UNE Specials DS0 | Parity with FP Retail | 50.00 | NA | 6 | NA | 3 | NA | -50.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-4-01-3211 | Entire State | % Missed Appointment - FairPoint - Total | UNE Specials DS1 | Parity with FP Retail | 4.03 | 0.00 | 149 | 18 | 6 | 0.00 | -4.03 | 0.00 | 0.00 |
| NH | 1-Nov-13 | AGGR | PR-4-01-3213 | Entire State | % Missed Appointment - FairPoint - Total | UNE Specials DS3 | Parity with FP Retail | NA | 0.00 | NA | 1 | NA | 0.00 | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-4-01-3214 | Entire State | % Missed Appointment - FairPoint - Total | UNE Specials (Non DS0, Non DS1 & N | Parity with FP Retail | 0.00 | NA | 2 | NA | 0 | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-4-01-3510 | Entire State | % Missed Appointment - FairPoint - Total | UNE EEL | Parity with FP Retail | 4.03 | NA | 149 | NA | 6 | NA | -4.03 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-4-01-3530 | Entire State | % Missed Appointment - FairPoint - Total | UNE IOF | Parity with FP Retail | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-4-02-2100 | Entire State | Average Delay Days - Total | Resale POTS | Parity with FP Retail | 3.68 | NA | 76 | NA | 280 | NA | -3.68 | 11.78 | |
| NH | 1-Nov-13 | AGGR | PR-4-02-2200 | Entire State | Average Delay Days - Total | Resale Specials | Parity with FP Retail | 14.11 | NA | 9 | NA | 127 | NA | -14.11 | 14.99 | |
| NH | 1-Nov-13 | AGGR | PR-4-02-2341 | Entire State | Average Delay Days - Total | Resale 2-Wire Digital Services | Parity with FP Retail | 3.33 | NA | 3 | NA | 10 | NA | -3.33 | 3.21 | |
| NH | 1-Nov-13 | AGGR | PR-4-02-3100 | Entire State | Average Delay Days - Total | UNE POTS | Parity with FP Retail | 3.68 | 1.33 | 76 | 6 | 280 | 8.00 | -2.35 | 11.78 | 1.02 |
| NH | 1-Nov-13 | AGGR | PR-4-02-3200 | Entire State | Average Delay Days - Total | UNE Specials | Parity with FP Retail | 14.11 | NA | 9 | NA | 127 | NA | -14.11 | 14.99 | |
| NH | 1-Nov-13 | AGGR | PR-4-02-3341 | Entire State | Average Delay Days - Total | UNE 2-Wire Digital Services | Parity with FP Retail | 3.33 | NA | 3 | NA | 10 | NA | -3.33 | 3.21 | |
| NH | 1-Nov-13 | AGGR | PR-4-02-3342 | Entire State | Average Delay Days - Total | UNE 2-Wire xDSL Loops | Parity with FP Retail | 5.00 | 1.67 | 3 | 3 | 15 | 5.00 | -3.33 | 3.61 | |
| NH | 1-Nov-13 | AGGR | PR-4-02-3343 | Entire State | Average Delay Days - Total | UNE 2-Wire xDSL - Line Sharing | Parity with VADI/DSNO and Retail Line Sharing | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-4-02-3345 | Entire State | Average Delay Days - Total | UNE 2-Wire xDSL - Line Splitting | Parity with VADI/DSNO and Retail Line Sharing | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-4-02-3510 | Entire State | Average Delay Days - Total | UNE EEL | Parity with FP Retail | 18.67 | NA | 6 | NA | 112 | NA | -18.67 | 16.72 | |
| NH | 1-Nov-13 | AGGR | PR-4-02-3530 | Entire State | Average Delay Days - Total | UNE IOF | Parity with FP Retail | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-4-02-5000 | Entire State | Average Delay Days - Total | Interconnection Trunks (CLEC) | None: Analysis Only | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-4-03-2100 | Entire State | % Missed Appointment - Customer | Resale POTS | No Standard | NA | 2.44 | NA | 41 | NA | 1.00 | 2.44 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-4-03-2200 | Entire State | % Missed Appointment - Customer | Resale Specials | No Standard | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-4-03-2341 | Entire State | % Missed Appointment - Customer | Resale 2-Wire Digital Services | No Standard | NA | 0.00 | NA | 3 | NA | 0.00 | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-4-03-3100 | Entire State | % Missed Appointment - Customer | UNE POTS | No Standard | NA | 0.56 | NA | 177 | NA | 1.00 | 0.56 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-4-03-3200 | Entire State | % Missed Appointment - Customer | UNE Specials | No Standard | NA | 10.53 | NA | 19 | NA | 2.00 | 10.53 | 0.00 | |

| ST | MONTH | CLEC_ID | METRIC_ID | GEOGRAPHY | METRIC_DESC | PRODUCT_DESC | STANDARD | FRP PERF | CLEC PERF | FRP DEN | CLEC DEN | FRP NUM | CLEC NUM | DIFF | STANDARD DEV | Z SCORE |
|----|----------|---------|--------------|--------------|---|----------------------------------|---|----------|-----------|---------|----------|---------|----------|---------|--------------|---------|
| NH | 1-Nov-13 | AGGR | PR-4-03-3341 | Entire State | % Missed Appointment - Customer | UNE 2-Wire Digital Services | No Standard | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-4-03-3342 | Entire State | % Missed Appointment - Customer | UNE 2-Wire xDSL Loops | No Standard | NA | 0.00 | NA | 24 | NA | 0.00 | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-4-03-3343 | Entire State | % Missed Appointment - Customer | UNE 2-Wire xDSL - Line Sharing | No Standard | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-4-03-3345 | Entire State | % Missed Appointment - Customer | UNE 2-Wire xDSL - Line Splitting | No Standard | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-4-03-3510 | Entire State | % Missed Appointment - Customer | UNE EEL | No Standard | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-4-03-3530 | Entire State | % Missed Appointment - Customer | UNE IOF | No Standard | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-4-03-5000 | Entire State | % Missed Appointment - Customer | Interconnection Trunks (CLEC) | No Standard | NA | 0.00 | NA | 1 | NA | 0.00 | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-4-04-2100 | Entire State | % Missed Appointment - FairPoint - Dispatch | Resale POTS | Parity with FP Retail | 10.32 | 0.00 | 407 | 5 | 42 | 0.00 | -10.32 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-4-04-2341 | Entire State | % Missed Appointment - FairPoint - Dispatch | Resale 2-Wire Digital Services | Parity with FP Retail | 0.00 | NA | 1 | NA | 0 | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-4-04-3113 | Entire State | % Missed Appointment - FairPoint - Dispatch | UNE POTS Loop New | Parity with FP Retail | 10.32 | 5.56 | 407 | 36 | 42 | 2.00 | -4.76 | 0.00 | 0.58 |
| NH | 1-Nov-13 | AGGR | PR-4-04-3140 | Entire State | % Missed Appointment - FairPoint - Dispatch | UNE POTS Platform | Parity with FP Retail | 10.32 | 9.52 | 407 | 21 | 42 | 2.00 | -0.80 | 0.00 | 0.34 |
| NH | 1-Nov-13 | AGGR | PR-4-04-3341 | Entire State | % Missed Appointment - FairPoint - Dispatch | UNE 2-Wire Digital Services | Parity with FP Retail | 0.00 | NA | 1 | NA | 0 | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-4-04-3343 | Entire State | % Missed Appointment - FairPoint - Dispatch | UNE 2-Wire xDSL - Line Sharing | Parity with VADI/DSNO and Retail Line Sharing | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-4-04-3345 | Entire State | % Missed Appointment - FairPoint - Dispatch | UNE 2-Wire xDSL - Line Splitting | Parity with VADI/DSNO and Retail Line Sharing | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-4-05-2100 | Entire State | % Missed Appointment - FairPoint - No Dispatch | Resale POTS | Parity with FP Retail | 1.02 | 0.00 | 3322 | 36 | 34 | 0.00 | -1.02 | 0.00 | 0.50 |
| NH | 1-Nov-13 | AGGR | PR-4-05-2341 | Entire State | % Missed Appointment - FairPoint - No Dispatch | Resale 2-Wire Digital Services | Parity with FP Retail | 100.00 | 0.00 | 3 | 3 | 3 | 0.00 | -100.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-4-05-3113 | Entire State | % Missed Appointment - FairPoint - No Dispatch | UNE POTS Loop New | Parity with FP Retail | 2.47 | 0.00 | 1091 | 2 | 27 | 0.00 | -2.47 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-4-05-3140 | Entire State | % Missed Appointment - FairPoint - No Dispatch | UNE POTS Platform | Parity with FP Retail | 1.02 | 1.72 | 3322 | 116 | 34 | 2.00 | 0.70 | 0.00 | -1.18 |
| NH | 1-Nov-13 | AGGR | PR-4-05-3341 | Entire State | % Missed Appointment - FairPoint - No Dispatch | UNE 2-Wire Digital Services | Parity with FP Retail | 100.00 | NA | 3 | NA | 3 | NA | -100.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-4-05-3343 | Entire State | % Missed Appointment - FairPoint - No Dispatch | UNE 2-Wire xDSL - Line Sharing | Parity with VADI/DSNO and Retail Line Sharing | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-4-05-3345 | Entire State | % Missed Appointment - FairPoint - No Dispatch | UNE 2-Wire xDSL - Line Splitting | Parity with VADI/DSNO and Retail Line Sharing | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-4-07-3540 | Entire State | % On Time Performance - LNP Only | UNE LNP | 95% on time | NA | 95.50 | NA | 689 | NA | 658.00 | 95.50 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-4-08-2200 | Entire State | % Missed Appointment - Customer - Due to Late Order Confirmation | Resale Specials | No Standard | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-4-08-2341 | Entire State | % Missed Appointment - Customer - Due to Late Order Confirmation | Resale 2-Wire Digital Services | No Standard | NA | 0.00 | NA | 3 | NA | 0.00 | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-4-08-3200 | Entire State | % Missed Appointment - Customer - Due to Late Order Confirmation | UNE Specials | No Standard | NA | 0.00 | NA | 19 | NA | 0.00 | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-4-08-3341 | Entire State | % Missed Appointment - Customer - Due to Late Order Confirmation | UNE 2-Wire Digital Services | No Standard | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-4-08-3342 | Entire State | % Missed Appointment - Customer - Due to Late Order Confirmation | UNE 2-Wire xDSL Loops | No Standard | NA | 0.00 | NA | 24 | NA | 0.00 | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-4-14-3342 | Entire State | % Completed On Time - 2-Wire xDSL | UNE 2-Wire xDSL Loops | 95% on time | NA | 95.45 | NA | 22 | NA | 21.00 | 95.45 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-4-15-5000 | Entire State | % On Time Provisioning - Trunks | Interconnection Trunks (CLEC) | 95% on time | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-5-01-2100 | Entire State | % Missed Appointment - FairPoint - Facilities | Resale POTS | Parity with FP Retail | 2.70 | 0.00 | 407 | 5 | 11 | 0.00 | -2.70 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-5-01-2200 | Entire State | % Missed Appointment - FairPoint - Facilities | Resale Specials | Parity with FP Retail | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-5-01-2341 | Entire State | % Missed Appointment - FairPoint - Facilities | Resale 2-Wire Digital Services | Parity with FP Retail | 0.00 | NA | 1 | NA | 0 | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-5-01-3112 | Entire State | % Missed Appointment - FairPoint - Facilities | UNE POTS Loop | Parity with FP Retail | 2.70 | 0.00 | 407 | 36 | 11 | 0.00 | -2.70 | 0.00 | 0.28 |
| NH | 1-Nov-13 | AGGR | PR-5-01-3140 | Entire State | % Missed Appointment - FairPoint - Facilities | UNE POTS Platform | Parity With FP Retail | 2.70 | 0.00 | 407 | 21 | 11 | 0.00 | -2.70 | 0.00 | 0.18 |
| NH | 1-Nov-13 | AGGR | PR-5-01-3200 | Entire State | % Missed Appointment - FairPoint - Facilities | UNE Specials | Parity with FP Retail | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-5-01-3341 | Entire State | % Missed Appointment - FairPoint - Facilities | UNE 2-Wire Digital Services | Parity with FP Retail | 0.00 | NA | 1 | NA | 0 | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-5-01-3342 | Entire State | % Missed Appointment - FairPoint - Facilities | UNE 2-Wire xDSL Loops | Parity with VADI/DSNO and Retail Line Sharing | 2.34 | 8.70 | 1198 | 23 | 28 | 2.00 | 6.36 | 0.00 | -2.12 |
| NH | 1-Nov-13 | AGGR | PR-5-01-3343 | Entire State | % Missed Appointment - FairPoint - Facilities | UNE 2-Wire xDSL - Line Sharing | Parity with VADI/DSNO and Retail Line Sharing | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-5-01-3345 | Entire State | % Missed Appointment - FairPoint - Facilities | UNE 2-Wire xDSL - Line Splitting | Parity with VADI/DSNO and Retail Line Sharing | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-5-01-5000 | Entire State | % Missed Appointment - FairPoint - Facilities | Interconnection Trunks (CLEC) | Parity with FP Retail | 0.00 | 0.00 | 6 | 1 | 0 | 0.00 | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-5-02-2100 | Entire State | % Orders Held for Facilities > 15 Days | Resale POTS | Parity with FP Retail | 0.00 | 0.00 | 407 | 5 | 0 | 0.00 | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-5-02-2200 | Entire State | % Orders Held for Facilities > 15 Days | Resale Specials | Parity with FP Retail | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-5-02-2341 | Entire State | % Orders Held for Facilities > 15 Days | Resale 2-Wire Digital Services | Parity with FP Retail | 0.00 | NA | 1 | NA | 0 | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-5-02-3112 | Entire State | % Orders Held for Facilities > 15 Days | UNE POTS Loop | Parity with FP Retail | 0.00 | 0.00 | 407 | 36 | 0 | 0.00 | 0.00 | 0.00 | 5.00 |
| NH | 1-Nov-13 | AGGR | PR-5-02-3140 | Entire State | % Orders Held for Facilities > 15 Days | UNE POTS Platform | Parity With FP Retail | 0.00 | 0.00 | 407 | 21 | 0 | 0.00 | 0.00 | 0.00 | 5.00 |
| NH | 1-Nov-13 | AGGR | PR-5-02-3200 | Entire State | % Orders Held for Facilities > 15 Days | UNE Specials | Parity with FP Retail | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-5-02-3341 | Entire State | % Orders Held for Facilities > 15 Days | UNE 2-Wire Digital Services | Parity with FP Retail | 0.00 | NA | 1 | NA | 0 | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-5-02-3342 | Entire State | % Orders Held for Facilities > 15 Days | UNE 2-Wire xDSL Loops | Parity with VADI/DSNO and Retail Line Sharing | 0.25 | 0.00 | 1198 | 23 | 3 | 0.00 | -0.25 | 0.00 | 1.59 |
| NH | 1-Nov-13 | AGGR | PR-5-02-3343 | Entire State | % Orders Held for Facilities > 15 Days | UNE 2-Wire xDSL - Line Sharing | Parity with VADI/DSNO and Retail Line Sharing | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-5-02-3345 | Entire State | % Orders Held for Facilities > 15 Days | UNE 2-Wire xDSL - Line Splitting | Parity with VADI/DSNO and Retail Line Sharing | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-5-02-5000 | Entire State | % Orders Held for Facilities > 15 Days | Interconnection Trunks (CLEC) | Parity with FP Retail | 0.00 | 0.00 | 6 | 1 | 0 | 0.00 | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-5-03-5000 | Entire State | % Orders Held for Facilities > 60 Days | Interconnection Trunks (CLEC) | Parity with FP Retail | 0.00 | 0.00 | 5 | 1 | 0 | 0.00 | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-5-04-3112 | Entire State | % Orders Cancelled (> five (5) days) after Due Date - Due to Facilities | UNE POTS Loop | No Standard | NA | 0.00 | NA | 48 | NA | 0.00 | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-5-04-3200 | Entire State | % Orders Cancelled (> five (5) days) after Due Date - Due to Facilities | UNE Specials | No Standard | NA | 0.00 | NA | 6 | NA | 0.00 | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-5-04-3341 | Entire State | % Orders Cancelled (> five (5) days) after Due Date - Due to Facilities | UNE 2-Wire Digital Services | No Standard | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-5-04-3342 | Entire State | % Orders Cancelled (> five (5) days) after Due Date - Due to Facilities | UNE 2-Wire xDSL Loops | No Standard | NA | 0.00 | NA | 33 | NA | 0.00 | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-6-01-2100 | Entire State | % Installation Troubles reported within 30 Days | Resale POTS | Parity with FP Retail for Found Troubles | -6.15 | 22.58 | 2066 | 31 | 127 | 7.00 | 16.43 | 0.00 | -3.29 |
| NH | 1-Nov-13 | AGGR | PR-6-01-2200 | Entire State | % Installation Troubles reported within 30 Days | Resale Specials | Parity with FP Retail for Found Troubles | 3.03 | 0.00 | 132 | 0 | 4 | 2.00 | -3.03 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-6-01-2341 | Entire State | % Installation Troubles reported within 30 Days | Resale 2-Wire Digital Services | Parity with FP Retail for Found Troubles | 0.00 | NA | 6 | NA | 0 | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-6-01-3113 | Entire State | % Installation Troubles reported within 30 Days | UNE POTS - Loop - New | Parity with FP Retail for Found Troubles | 10.57 | 8.14 | 596 | 86 | 63 | 7.00 | -2.43 | 0.00 | 0.47 |

| ST | MONTH | CLEC_ID | METRIC_ID | GEOGRAPHY | METRIC_DESC | PRODUCT_DESC | STANDARD | FRP PERF | CLEC PERF | FRP DEN | CLEC DEN | FRP NUM | CLEC NUM | DIFF | STANDARD DEV | Z SCORE |
|----|----------|---------|--------------|--------------|--|---|---|----------|-----------|---------|----------|---------|-----------|---------|--------------|---------|
| NH | 1-Nov-13 | AGGR | PR-6-01-3140 | Entire State | % Installation Troubles reported within 30 Days | UNE POTS Platform | Parity With FP Retail For Found Troubles | 6.15 | 8.14 | 2066 | 86 | 127 | 7.00 | 1.99 | 0.00 | -0.98 |
| NH | 1-Nov-13 | AGGR | PR-6-01-3200 | Entire State | % Installation Troubles reported within 30 Days | UNE Specials | Parity with FP Retail for Found Troubles | 3.03 | 4.55 | 132 | 22 | 4 | 1.00 | 1.52 | 0.00 | -1.04 |
| NH | 1-Nov-13 | AGGR | PR-6-01-3341 | Entire State | % Installation Troubles reported within 30 Days | UNE 2-Wire Digital Services | Parity with FP Retail for Found Troubles | 11.41 | NA | 596 | NA | 68 | NA | -11.41 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-6-01-3342 | Entire State | % Installation Troubles reported within 30 Days | UNE 2-Wire xDSL Loops | Parity with FP Retail for Found Troubles | 11.41 | 27.66 | 596 | 47 | 68 | 13.00 | 16.25 | 0.00 | -3.12 |
| NH | 1-Nov-13 | AGGR | PR-6-01-3343 | Entire State | % Installation Troubles reported within 30 Days | UNE 2-Wire xDSL - Line Sharing | Parity with VADI/DSNO and Retail Line Sharing | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-6-01-3345 | Entire State | % Installation Troubles reported within 30 Days | UNE 2-Wire xDSL - Line Splitting | Parity with VADI/DSNO and Retail Line Sharing | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-6-01-5000 | Entire State | % Installation Troubles reported within 30 Days | Interconnection Trunks (CLEC) | Parity with FP Retail for Found Troubles | 0.00 | 0.00 | 20 | 3 | 0 | 0.00 | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-6-02-3520 | Entire State | % Installation Troubles reported within seven (7) Days | UNE Loop Basic Hot Cut (all line size) | 2% | NA | 0.00 | NA | 25 | NA | 0.00 | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-6-02-3523 | Entire State | % Installation Troubles reported within seven (7) Days | UNE Loop - Large Job Hot Cut (all line size) | 2% | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-6-02-3525 | Entire State | % Installation Troubles reported within seven (7) Days | UNE Loop - Batch Hot Cut (all line size) | 2% | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-6-03-2100 | Entire State | % Installation Troubles reported within 30 Days - FOK/TOK/CPE | Resale POTS | No Standard | NA | 12.90 | NA | 31 | NA | 4.00 | 12.90 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-6-03-2200 | Entire State | % Installation Troubles reported within 30 Days - FOK/TOK/CPE | Resale Specials | No Standard | NA | 0.00 | NA | 0 | NA | 1.00 | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-6-03-2341 | Entire State | % Installation Troubles reported within 30 Days - FOK/TOK/CPE | Resale 2-Wire Digital Services | No Standard | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-6-03-2341 | Entire State | % Installation Troubles reported within 30 Days - FOK/TOK/CPE | UNE POTS Loop | No Standard | NA | 0.00 | NA | 86 | NA | 0.00 | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-6-03-3112 | Entire State | % Installation Troubles reported within 30 Days - FOK/TOK/CPE | UNE POTS Platform | No Standard | NA | 3.49 | NA | 86 | NA | 3.00 | 3.49 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-6-03-3140 | Entire State | % Installation Troubles reported within 30 Days - FOK/TOK/CPE | UNE Specials | No Standard | 0.00 | 0.00 | 105 | 22 | 0 | 0.00 | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-6-03-3200 | Entire State | % Installation Troubles reported within 30 Days - FOK/TOK/CPE | UNE 2-Wire Digital Services | No Standard | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-6-03-3341 | Entire State | % Installation Troubles reported within 30 Days - FOK/TOK/CPE | UNE 2-Wire xDSL Loops | No Standard | NA | 19.15 | NA | 47 | NA | 9.00 | 19.15 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-6-03-3342 | Entire State | % Installation Troubles reported within 30 Days - FOK/TOK/CPE | UNE 2-Wire xDSL - Line Sharing | No Standard | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-6-03-3343 | Entire State | % Installation Troubles reported within 30 Days - FOK/TOK/CPE | UNE 2-Wire xDSL - Line Splitting | No Standard | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-6-03-3345 | Entire State | % Installation Troubles reported within 30 Days - FOK/TOK/CPE | Interconnection Trunks (CLEC) | No Standard | NA | 0.00 | NA | 3 | NA | 0.00 | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-6-03-5000 | Entire State | % Installation Troubles reported within 30 Days - FOK/TOK/CPE | Interconnection Trunks (CLEC) | No Standard | NA | 0.00 | NA | 3 | NA | 0.00 | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-8-01-2100 | Entire State | Percent Open Orders in a Hold Status > 30 Days | Resale POTS | Parity with FairPoint Retail | 3.73 | 19.51 | 3729 | 41 | 139 | 8.00 | 15.78 | 0.00 | -4.11 |
| NH | 1-Nov-13 | AGGR | PR-8-01-2200 | Entire State | Percent Open Orders in a Hold Status > 30 Days | Resale Specials | Parity with FairPoint Retail | 19.11 | NA | 157 | NA | 30 | NA | -19.11 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-8-01-2341 | Entire State | Percent Open Orders in a Hold Status > 30 Days | Resale 2-Wire Digital Services | Parity with FairPoint Retail | 100.00 | 0.00 | 4 | 3 | 4 | 0.00 | -100.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-8-01-3100 | Entire State | Percent Open Orders in a Hold Status > 30 Days | UNE POTS | Parity with FairPoint Retail | 3.73 | 12.43 | 3729 | 177 | 139 | 22.00 | 8.70 | 0.00 | -4.87 |
| NH | 1-Nov-13 | AGGR | PR-8-01-3200 | Entire State | Percent Open Orders in a Hold Status > 30 Days | UNE Specials | Parity with FairPoint Retail | 19.11 | 5.26 | 157 | 19 | 30 | 1.00 | -13.85 | 0.00 | 1.21 |
| NH | 1-Nov-13 | AGGR | PR-8-01-3341 | Entire State | Percent Open Orders in a Hold Status > 30 Days | UNE 2-Wire Digital Services | Parity with FairPoint Retail | 100.00 | NA | 4 | NA | 4 | NA | -100.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-8-01-3342 | Entire State | Percent Open Orders in a Hold Status > 30 Days | UNE 2-Wire xDSL Loops | Parity with FairPoint Retail | 33.33 | 0.00 | 6 | 24 | 2 | 0.00 | -33.33 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-8-01-3343 | Entire State | Percent Open Orders in a Hold Status > 30 Days | UNE 2-Wire xDSL - Line Sharing | Parity with VADI/DSNO and Retail Line Sharing | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-8-01-3345 | Entire State | Percent Open Orders in a Hold Status > 30 Days | UNE 2-Wire xDSL - Line Splitting | Parity with VADI/DSNO and Retail Line Sharing | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-8-01-3510 | Entire State | Percent Open Orders in a Hold Status > 30 Days | UNE EEL | Parity with FairPoint Retail | 18.79 | 0.00 | 149 | 0 | 28 | 1.00 | -18.79 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-8-01-3530 | Entire State | Percent Open Orders in a Hold Status > 30 Days | UNE IOF | Parity with FairPoint Retail | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-8-01-5000 | Entire State | Percent Open Orders in a Hold Status > 30 Days | Interconnection Trunks (CLEC) | Parity with FairPoint Retail | 0.00 | 100.00 | 6 | 1 | 0 | 1.00 | 100.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-8-02-2100 | Entire State | Percent Open Orders in a Hold Status > 90 Days | Resale POTS | Parity with FairPoint Retail | 3.54 | 17.07 | 3729 | 41 | 132 | 7.00 | 13.53 | 0.00 | -3.73 |
| NH | 1-Nov-13 | AGGR | PR-8-02-2200 | Entire State | Percent Open Orders in a Hold Status > 90 Days | Resale Specials | Parity with FairPoint Retail | 10.83 | NA | 157 | NA | 17 | NA | -10.83 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-8-02-2341 | Entire State | Percent Open Orders in a Hold Status > 90 Days | Resale 2-Wire Digital Services | Parity with FairPoint Retail | 100.00 | 0.00 | 4 | 3 | 4 | 0.00 | -100.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-8-02-3100 | Entire State | Percent Open Orders in a Hold Status > 90 Days | UNE POTS | Parity with FairPoint Retail | 3.54 | 10.73 | 3729 | 177 | 132 | 19.00 | 7.19 | 0.00 | -4.25 |
| NH | 1-Nov-13 | AGGR | PR-8-02-3200 | Entire State | Percent Open Orders in a Hold Status > 90 Days | UNE Specials | Parity with FairPoint Retail | 10.83 | 5.26 | 157 | 19 | 17 | 1.00 | -5.56 | 0.00 | 0.27 |
| NH | 1-Nov-13 | AGGR | PR-8-02-3341 | Entire State | Percent Open Orders in a Hold Status > 90 Days | UNE 2-Wire Digital Services | Parity with FairPoint Retail | 100.00 | NA | 4 | NA | 4 | NA | -100.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-8-02-3342 | Entire State | Percent Open Orders in a Hold Status > 90 Days | UNE 2-Wire xDSL Loops | Parity with FairPoint Retail | 33.33 | 0.00 | 6 | 24 | 2 | 0.00 | -33.33 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-8-02-3343 | Entire State | Percent Open Orders in a Hold Status > 90 Days | UNE 2-Wire xDSL - Line Sharing | Parity with VADI/DSNO and Retail Line Sharing | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-8-02-3345 | Entire State | Percent Open Orders in a Hold Status > 90 Days | UNE 2-Wire xDSL - Line Splitting | Parity with VADI/DSNO and Retail Line Sharing | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-8-02-3510 | Entire State | Percent Open Orders in a Hold Status > 90 Days | UNE EEL | Parity with FairPoint Retail | 10.07 | 0.00 | 149 | 0 | 15 | 1.00 | -10.07 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-8-02-3530 | Entire State | Percent Open Orders in a Hold Status > 90 Days | UNE IOF | Parity with FairPoint Retail | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-8-02-5000 | Entire State | Percent Open Orders in a Hold Status > 90 Days | Interconnection Trunks (CLEC) | Parity with FairPoint Retail | 0.00 | 100.00 | 6 | 1 | 0 | 1.00 | 100.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-9-01-3520 | Entire State | % On Time Performance - Hot Cut | UNE Loop - Basic Hot Cut (all line size) | 95% Completed Within Window | NA | 100.00 | NA | 9 | NA | 9.00 | 100.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-9-01-3523 | Entire State | % On Time Performance - Hot Cut | UNE Loop - Large Job Hot Cut (all line size) | 95% Completed Within Window | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-9-01-3525 | Entire State | % On Time Performance - Hot Cut | UNE Loop - Batch Hot Cut Loop (all line size) | 95% Completed Within Window | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-9-04-3525 | Entire State | % On Time Batch Due Date | UNE Loop - Batch Hot Cut | 95% within six business days | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | PR-9-08-3533 | Entire State | Average Duration of Hot Cut Installation Troubles | UNE POTS - Loop - Hot Cut Total | Parity with FairPoint Retail | 13.96 | NA | 133 | NA | 1857 | NA | -13.96 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-1-01-6050 | Entire State | Average Response Time - Create Trouble | LSI-TA | Parity with Retail plus not more than four (4) second | 1.17 | 12.80 | 9905 | 1561 | 11572 | 19,976.00 | 11.63 | 0.00 | 5.00 |
| NH | 1-Nov-13 | AGGR | MR-1-02-6050 | Entire State | Average Response Time - Status Trouble | LSI-TA | Parity with Retail plus not more than four (4) second | 0.50 | 25.67 | 51860 | 12 | 25931 | 308.00 | 25.17 | 0.00 | 5.00 |
| NH | 1-Nov-13 | AGGR | MR-1-03-6050 | Entire State | Average Response Time - Modify Trouble | LSI-TA | Parity with Retail plus not more than four (4) second | 0.64 | 30.97 | 2569 | 151 | 1642 | 4,676.00 | 30.33 | 0.00 | 5.00 |
| NH | 1-Nov-13 | AGGR | MR-1-04-6050 | Entire State | Average Response Time - Request Cancellation of Trouble | LSI-TA | Parity with Retail plus not more than four (4) second | 0.84 | 29.78 | 484 | 18 | 405 | 538.00 | 28.94 | 0.00 | 5.00 |
| NH | 1-Nov-13 | AGGR | MR-1-05-6050 | Entire State | Average Response Time - Trouble Report History (by TN/Circuit) | LSI-TA | Parity with Retail plus not more than four (4) second | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-1-06-6050 | Entire State | Average Response Time - Test Trouble (POTS Only) | LSI-TA | Parity with Retail plus not more than four (4) second | NA | 45.96 | NA | 338 | NA | 15,534.00 | 45.96 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-1-07-6060 | Entire State | % On-Time Ticket Closure on Bonded Open Tickets by FairPoint. | EBTA | 98% on-time | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-1-07-6095 | Entire State | % On-Time Ticket Closure on Bonded Open Tickets by FairPoint. | TAXI | 98% on-time | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-1-08-6060 | Entire State | % On-Time - Create Trouble | EBTA | 95% within 2 minutes | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-1-08-6095 | Entire State | % On-Time - Create Trouble | TAXI | 95% within 2 minutes | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |

| ST | MONTH | CLEC_ID | METRIC_ID | GEOGRAPHY | METRIC_DESC | PRODUCT_DESC | STANDARD | FRP PERF | CLEC PERF | FRP DEN | CLEC DEN | FRP NUM | CLEC NUM | DIFF | STANDARD DEV | Z SCORE |
|----|----------|---------|--------------|--------------|--|----------------------------------|---|----------|-----------|---------|----------|---------|----------|--------|--------------|---------|
| NH | 1-Nov-13 | AGGR | MR-1-09-6060 | Entire State | % On-Time - Status Trouble | EBTA | 95% within 2 minutes | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-1-09-6095 | Entire State | % On-Time - Status Trouble | TAXI | 95% within 2 minutes | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-1-10-6060 | Entire State | % On-Time - Modify Trouble | EBTA | 95% within 2 minutes | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-1-10-6095 | Entire State | % On-Time - Modify Trouble | TAXI | 95% within 2 minutes | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-1-11-6060 | Entire State | % On-Time - Request Cancellation of Trouble | EBTA | 95% within 2 minutes | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-1-11-6095 | Entire State | % On-Time - Request Cancellation of Trouble | TAXI | 95% within 2 minutes | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-1-12-6060 | Entire State | % On-Time - Test Trouble (POTS Only) | EBTA | 95% within 2 minutes | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-1-12-6095 | Entire State | % On-Time - Test Trouble (POTS Only) | TAXI | 95% within 2 minutes | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-2-01-2200 | Entire State | Network Trouble Report Rate | Resale Specials | Parity with FairPoint Retail | 0.41 | 1.13 | 32886 | 354 | 136 | 4.00 | 0.72 | 0.00 | -2.11 |
| NH | 1-Nov-13 | AGGR | MR-2-01-3200 | Entire State | Network Trouble Report Rate | UNE Specials | Parity with FairPoint Retail | 0.41 | 1.10 | 32886 | 3375 | 136 | 37.00 | 0.68 | 0.00 | -4.91 |
| NH | 1-Nov-13 | AGGR | MR-2-01-5000 | Entire State | Network Trouble Report Rate | Interconnection Trunks (CLEC) | Parity with FairPoint Retail | 0.00 | 0.00 | 1 | 798 | 0 | 0.00 | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-2-02-2100 | Entire State | Network Trouble Report Rate - Loop | Resale POTS | Parity with FairPoint Retail | 0.87 | 0.41 | 209830 | 4909 | 1817 | 20.00 | -0.46 | 0.00 | 3.71 |
| NH | 1-Nov-13 | AGGR | MR-2-02-2341 | Entire State | Network Trouble Report Rate - Loop | Resale 2-Wire Digital Services | Parity with FairPoint Retail | 0.11 | 0.00 | 1766 | 273 | 2 | 0.00 | -0.11 | 0.00 | 0.67 |
| NH | 1-Nov-13 | AGGR | MR-2-02-3112 | Entire State | Network Trouble Report Rate - Loop | UNE POTS Loop | Parity with FairPoint Retail | 0.87 | 0.35 | 209830 | 19094 | 1817 | 67.00 | -0.52 | 0.00 | 5.00 |
| NH | 1-Nov-13 | AGGR | MR-2-02-3140 | Entire State | Network Trouble Report Rate - Loop | UNE POTS Platform | Parity With FairPoint Retail | 0.87 | 0.26 | 209830 | 19480 | 1817 | 51.00 | -0.60 | 0.00 | 5.00 |
| NH | 1-Nov-13 | AGGR | MR-2-02-3341 | Entire State | Network Trouble Report Rate - Loop | UNE 2-Wire Digital Loops | Parity with FairPoint Retail | 0.86 | 0.00 | 210104 | 130 | 1817 | 0.00 | -0.86 | 0.00 | 0.46 |
| NH | 1-Nov-13 | AGGR | MR-2-02-3342 | Entire State | Network Trouble Report Rate - Loop | UNE 2-Wire xDSL Loops | Parity with FairPoint Retail | 0.82 | 0.48 | 208853 | 3558 | 1723 | 17.00 | -0.35 | 0.00 | 2.32 |
| NH | 1-Nov-13 | AGGR | MR-2-02-3343 | Entire State | Network Trouble Report Rate - Loop | UNE 2-Wire xDSL - Line Sharing | Parity with VADI/DSNO and Retail Line Sharing | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-2-02-3345 | Entire State | Network Trouble Report Rate - Loop | UNE 2-Wire xDSL - Line Splitting | Parity with VADI/DSNO and Retail Line Sharing | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-2-03-2100 | Entire State | Network Trouble Report Rate - Central Office | Resale POTS | Parity with FairPoint Retail | 0.11 | 0.24 | 209830 | 4909 | 233 | 12.00 | 0.13 | 0.00 | -2.60 |
| NH | 1-Nov-13 | AGGR | MR-2-03-2341 | Entire State | Network Trouble Report Rate - Central Office | Resale 2-Wire Digital Services | Parity with FairPoint Retail | 0.00 | 0.00 | 1766 | 273 | 0 | 0.00 | 0.00 | 0.00 | 5.00 |
| NH | 1-Nov-13 | AGGR | MR-2-03-3112 | Entire State | Network Trouble Report Rate - Central Office | UNE POTS Loop | Parity with FairPoint Retail | 0.03 | 0.09 | 209830 | 19094 | 66 | 17.00 | 0.06 | 0.00 | -3.63 |
| NH | 1-Nov-13 | AGGR | MR-2-03-3140 | Entire State | Network Trouble Report Rate - Central Office | UNE POTS Platform | Parity With FairPoint Retail | 0.11 | 0.09 | 209830 | 19480 | 233 | 18.00 | -0.02 | 0.00 | 0.62 |
| NH | 1-Nov-13 | AGGR | MR-2-03-3341 | Entire State | Network Trouble Report Rate - Central Office | UNE 2-Wire Digital Loops | Parity with FairPoint Retail | 0.11 | 0.00 | 210104 | 130 | 233 | 0.00 | -0.11 | 0.00 | 1.11 |
| NH | 1-Nov-13 | AGGR | MR-2-03-3342 | Entire State | Network Trouble Report Rate - Central Office | UNE 2-Wire xDSL Loops | Parity with FairPoint Retail | 0.03 | 0.00 | 208853 | 3558 | 60 | 0.00 | -0.03 | 0.00 | 0.35 |
| NH | 1-Nov-13 | AGGR | MR-2-03-3343 | Entire State | Network Trouble Report Rate - Central Office | UNE 2-Wire xDSL - Line Sharing | Parity with VADI/DSNO and Retail Line Sharing | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-2-03-3345 | Entire State | Network Trouble Report Rate - Central Office | UNE 2-Wire xDSL - Line Splitting | Parity with VADI/DSNO and Retail Line Sharing | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-2-04-2100 | Entire State | % Subsequent Reports | Resale POTS | No Standard | NA | 0.00 | NA | 32 | NA | 0.00 | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-2-04-2341 | Entire State | % Subsequent Reports | Resale 2-Wire Digital Services | No Standard | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-2-04-3112 | Entire State | % Subsequent Reports | UNE POTS Loop | No Standard | NA | 0.00 | NA | 84 | NA | 0.00 | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-2-04-3140 | Entire State | % Subsequent Reports | UNE POTS Platform | No Standard | NA | 0.00 | NA | 69 | NA | 0.00 | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-2-04-3341 | Entire State | % Subsequent Reports | UNE 2-Wire Digital Loops | No Standard | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-2-04-3342 | Entire State | % Subsequent Reports | UNE 2-Wire xDSL Loops | No Standard | NA | 0.00 | NA | 30 | NA | 0.00 | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-2-04-3343 | Entire State | % Subsequent Reports | UNE 2-Wire xDSL - Line Sharing | No Standard | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-2-04-3345 | Entire State | % Subsequent Reports | UNE 2-Wire xDSL - Line Splitting | No Standard | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-2-05-2100 | Entire State | % CPE/TOK/FOK Trouble Report Rate | Resale POTS | No Standard | NA | 0.26 | NA | 4909 | NA | 13.00 | 0.26 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-2-05-2200 | Entire State | % CPE/TOK/FOK Trouble Report Rate | Resale Specials | No Standard | 0.00 | 1.13 | 9559 | 354 | 0 | 4.00 | 1.13 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-2-05-2341 | Entire State | % CPE/TOK/FOK Trouble Report Rate | Resale 2-Wire Digital Services | No Standard | NA | 0.37 | NA | 273 | NA | 1.00 | 0.37 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-2-05-3112 | Entire State | % CPE/TOK/FOK Trouble Report Rate | UNE POTS Loop | No Standard | 0.00 | 0.28 | 644 | 19094 | 0 | 54.00 | 0.28 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-2-05-3140 | Entire State | % CPE/TOK/FOK Trouble Report Rate | UNE POTS Platform | No Standard | NA | 0.47 | NA | 19480 | NA | 92.00 | 0.47 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-2-05-3200 | Entire State | % CPE/TOK/FOK Trouble Report Rate | UNE Specials | No Standard | 0.00 | 0.59 | 9559 | 3375 | 0 | 20.00 | 0.59 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-2-05-3341 | Entire State | % CPE/TOK/FOK Trouble Report Rate | UNE 2-Wire Digital Loops | No Standard | 0.00 | 0.00 | 644 | 130 | 0 | 0.00 | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-2-05-3342 | Entire State | % CPE/TOK/FOK Trouble Report Rate | UNE 2-Wire xDSL Loops | No Standard | 0.00 | 0.67 | 644 | 3558 | 0 | 24.00 | 0.67 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-2-05-3343 | Entire State | % CPE/TOK/FOK Trouble Report Rate | UNE 2-Wire xDSL - Line Sharing | No Standard | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-2-05-3345 | Entire State | % CPE/TOK/FOK Trouble Report Rate | UNE 2-Wire xDSL - Line Splitting | No Standard | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-3-01-2110 | Entire State | % Missed Repair Appointment - Loop | Resale POTS Business | Parity with FP Retail | 21.26 | 27.78 | 334 | 18 | 71 | 5.00 | 6.52 | 0.00 | -0.96 |
| NH | 1-Nov-13 | AGGR | MR-3-01-2120 | Entire State | % Missed Repair Appointment - Loop | Resale POTS Residence | Parity with FP Retail | 8.40 | 0.00 | 1488 | 2 | 125 | 0.00 | -8.40 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-3-01-2341 | Entire State | % Missed Repair Appointment - Loop | Resale 2-Wire Digital Services | Parity with FP Retail | 0.00 | NA | 2 | NA | 0 | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-3-01-3112 | Entire State | % Missed Repair Appointment - Loop | UNE POTS Loop | Parity with FP Retail | 10.76 | 38.81 | 1822 | 67 | 196 | 26.00 | 28.05 | 0.00 | -5.00 |
| NH | 1-Nov-13 | AGGR | MR-3-01-3144 | Entire State | % Missed Repair Appointment - Loop | UNE Platform Business | Parity With FP Retail | 21.26 | 22.22 | 334 | 36 | 71 | 8.00 | 0.96 | 0.00 | -0.38 |
| NH | 1-Nov-13 | AGGR | MR-3-01-3145 | Entire State | % Missed Repair Appointment - Loop | UNE Platform Residence | Parity With FP Retail | 8.40 | 0.00 | 1488 | 15 | 125 | 0.00 | -8.40 | 0.00 | 0.61 |
| NH | 1-Nov-13 | AGGR | MR-3-01-3341 | Entire State | % Missed Repair Appointment - Loop | UNE 2-Wire Digital Loops | Parity with FP Retail | 10.76 | NA | 1822 | NA | 196 | NA | -10.76 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-3-01-3342 | Entire State | % Missed Repair Appointment - Loop | UNE 2-Wire xDSL Loops | Parity with FP Retail | 10.77 | 17.24 | 1820 | 29 | 196 | 5.00 | 6.47 | 0.00 | -1.36 |
| NH | 1-Nov-13 | AGGR | MR-3-01-3343 | Entire State | % Missed Repair Appointment - Loop | UNE 2-Wire xDSL - Line Sharing | Parity with VADI/DSNO and Retail Line Sharing | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-3-01-3345 | Entire State | % Missed Repair Appointment - Loop | UNE 2-Wire xDSL - Line Splitting | Parity with VADI/DSNO and Retail Line Sharing | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-3-02-2110 | Entire State | % Missed Repair Appointment - Central Office | Resale POTS Business | Parity with FP Retail | 20.00 | 0.00 | 90 | 12 | 18 | 0.00 | -20.00 | 0.00 | 1.38 |
| NH | 1-Nov-13 | AGGR | MR-3-02-2120 | Entire State | % Missed Repair Appointment - Central Office | Resale POTS Residence | Parity with FP Retail | 5.59 | NA | 143 | NA | 8 | NA | -5.59 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-3-02-2341 | Entire State | % Missed Repair Appointment - Central Office | Resale 2-Wire Digital Services | Parity with FP Retail | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-3-02-3112 | Entire State | % Missed Repair Appointment - Central Office | UNE POTS Loop | Parity with FP Retail | 15.15 | 5.88 | 66 | 17 | 10 | 1.00 | -9.27 | 0.00 | 0.56 |
| NH | 1-Nov-13 | AGGR | MR-3-02-3144 | Entire State | % Missed Repair Appointment - Central Office | UNE Platform Business | Parity With FP Retail | 20.00 | 0.00 | 90 | 17 | 18 | 0.00 | -20.00 | 0.00 | 1.84 |

| ST | MONTH | CLEC_ID | METRIC_ID | GEOGRAPHY | METRIC_DESC | PRODUCT_DESC | STANDARD | FRP PERF | CLEC PERF | FRP DEN | CLEC DEN | FRP NUM | CLEC NUM | DIFF | STANDARD DEV | Z SCORE |
|----|----------|---------|--------------|--------------|--|---------------------------------------|---|----------|-----------|---------|----------|---------|----------|--------|--------------|---------|
| NH | 1-Nov-13 | AGGR | MR-3-02-3145 | Entire State | % Missed Repair Appointment - Central Office | UNE Platform Residence | Parity With FP Retail | 5.59 | 0.00 | 143 | 1 | 8 | 0.00 | -5.59 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-3-02-3341 | Entire State | % Missed Repair Appointment - Central Office | UNE 2-Wire Digital Loops | Parity with FP Retail | 15.15 | NA | 66 | NA | 10 | NA | -15.15 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-3-02-3342 | Entire State | % Missed Repair Appointment - Central Office | UNE 2-Wire xDSL Loops | Parity with FP Retail | 15.15 | 0.00 | 66 | 1 | 10 | 0.00 | -15.15 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-3-02-3343 | Entire State | % Missed Repair Appointment - Central Office | UNE 2-Wire xDSL - Line Sharing | Parity with VADI/DSNO and Retail Line Sharing | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-3-02-3345 | Entire State | % Missed Repair Appointment - Central Office | UNE 2-Wire xDSL - Line Splitting | Parity with VADI/DSNO and Retail Line Sharing | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-3-03-2100 | Entire State | % CPE/TOK/FOK - Missed Appointment | Resale POTS | No Standard | 10.85 | 23.08 | 811 | 13 | 88 | 3.00 | 12.23 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-3-03-2341 | Entire State | % CPE/TOK/FOK - Missed Appointment | Resale 2-Wire Digital Services | No Standard | NA | 0.00 | NA | 1 | NA | 0.00 | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-3-03-3112 | Entire State | % CPE/TOK/FOK - Missed Appointment | UNE POTS Loop | No Standard | NA | 100.00 | NA | 54 | NA | 54.00 | 100.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-3-03-3140 | Entire State | % CPE/TOK/FOK - Missed Appointment | UNE POTS Platform | No Standard | NA | 100.00 | NA | 92 | NA | 92.00 | 100.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-3-03-3341 | Entire State | % CPE/TOK/FOK - Missed Appointment | UNE 2-Wire Digital Loops | No Standard | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-3-03-3342 | Entire State | %CPE/TOK/FOK - Missed Appointment | UNE 2-Wire xDSL Loops | No Standard | NA | 100.00 | NA | 24 | NA | 24.00 | 100.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-3-03-3343 | Entire State | %CPE/TOK/FOK - Missed Appointment | UNE 2-Wire xDSL - Line Sharing | No Standard | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-3-03-3345 | Entire State | %CPE/TOK/FOK - Missed Appointment | UNE 2-Wire xDSL - Line Splitting | No Standard | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-4-01-2100 | Entire State | Mean Time To Repair - Total | Resale POTS | Parity with FP Retail | 20.78 | 9.87 | 2050 | 32 | 42594 | 315.71 | -10.91 | 41.37 | 3.54 |
| NH | 1-Nov-13 | AGGR | MR-4-01-2216 | Entire State | Mean Time To Repair - Total | Resale Specials (Non DS0 & DS0) | Parity with FP Retail | 7.24 | 33.17 | 15 | 4 | 109 | 132.68 | 25.94 | 8.04 | |
| NH | 1-Nov-13 | AGGR | MR-4-01-2217 | Entire State | Mean Time To Repair - Total | Resale Specials (DS1 & DS3) | Parity with FP Retail | 7.43 | NA | 121 | NA | 899 | NA | -7.43 | 19.81 | |
| NH | 1-Nov-13 | AGGR | MR-4-01-2341 | Entire State | Mean Time To Repair - Total | Resale 2-Wire Digital Services (ISDN) | Parity with FP Retail | 27.59 | NA | 2 | NA | 55 | NA | -27.59 | 28.03 | |
| NH | 1-Nov-13 | AGGR | MR-4-01-3112 | Entire State | Mean Time To Repair - Total | UNE POTS Loop | Parity with FP Retail | 21.81 | 11.62 | 1883 | 84 | 41071 | 975.90 | -10.19 | 42.84 | 5.00 |
| NH | 1-Nov-13 | AGGR | MR-4-01-3140 | Entire State | Mean Time To Repair - Total | UNE POTS Platform | Parity with FP Retail | 20.78 | 12.97 | 2050 | 69 | 42594 | 894.93 | -7.81 | 41.37 | 3.19 |
| NH | 1-Nov-13 | AGGR | MR-4-01-3216 | Entire State | Mean Time To Repair - Total | UNE Specials (Non DS0 & DS0) | Parity with FP Retail | 7.24 | NA | 15 | NA | 109 | NA | -7.24 | 8.04 | |
| NH | 1-Nov-13 | AGGR | MR-4-01-3217 | Entire State | Mean Time To Repair - Total | UNE Specials (DS1 & DS3) | Parity with FP Retail | 7.43 | 9.30 | 121 | 37 | 899 | 344.17 | 1.87 | 19.81 | -0.58 |
| NH | 1-Nov-13 | AGGR | MR-4-01-3341 | Entire State | Mean Time To Repair - Total | UNE 2-Wire Digital Loops | Parity with FP Retail | 8.51 | NA | 2 | NA | 17 | NA | -8.51 | 1.04 | |
| NH | 1-Nov-13 | AGGR | MR-4-01-5000 | Entire State | Mean Time To Repair - Total | Interconnection Trunks (CLEC) | Parity with FP Retail | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-4-02-2110 | Entire State | Mean Time To Repair - Loop Trouble | Resale POTS Business | Parity with FP Retail | 11.28 | 11.29 | 330 | 18 | 3722 | 203.16 | 0.01 | 12.92 | -0.11 |
| NH | 1-Nov-13 | AGGR | MR-4-02-2120 | Entire State | Mean Time To Repair - Loop Trouble | Resale POTS Residence | Parity with FP Retail | 24.47 | 32.06 | 1487 | 2 | 36380 | 64.12 | 7.59 | 47.38 | |
| NH | 1-Nov-13 | AGGR | MR-4-02-2341 | Entire State | Mean Time To Repair - Loop Trouble | Resale 2-Wire Digital Services | Parity with FP Retail | 27.59 | NA | 2 | NA | 55 | NA | -27.59 | 28.03 | |
| NH | 1-Nov-13 | AGGR | MR-4-02-3112 | Entire State | Mean Time To Repair - Loop Trouble | UNE POTS Loop | Parity with FP Retail | 21.98 | 11.48 | 1817 | 67 | 39937 | 769.27 | -10.50 | 43.47 | 5.00 |
| NH | 1-Nov-13 | AGGR | MR-4-02-3144 | Entire State | Mean Time To Repair - Loop Trouble | UNE Platform Business | Parity With FP Retail | 11.28 | 12.71 | 330 | 36 | 3722 | 457.49 | 1.43 | 12.92 | -0.68 |
| NH | 1-Nov-13 | AGGR | MR-4-02-3145 | Entire State | Mean Time To Repair - Loop Trouble | UNE Platform Residence | Parity With FP Retail | 24.47 | 19.24 | 1487 | 15 | 36380 | 288.57 | -5.23 | 47.38 | 0.62 |
| NH | 1-Nov-13 | AGGR | MR-4-02-3341 | Entire State | Mean Time To Repair - Loop Trouble | UNE 2-Wire Digital Loops | Parity with FP Retail | 21.98 | NA | 1817 | NA | 39937 | NA | -21.98 | 43.47 | |
| NH | 1-Nov-13 | AGGR | MR-4-02-3342 | Entire State | Mean Time To Repair - Loop Trouble | UNE 2-Wire xDSL Loops | Parity with FP Retail | 21.97 | 12.18 | 1815 | 29 | 39883 | 353.22 | -9.79 | 43.50 | 2.78 |
| NH | 1-Nov-13 | AGGR | MR-4-02-3343 | Entire State | Mean Time To Repair - Loop Trouble | UNE 2-Wire xDSL - Line Sharing | Parity with VADI/DSNO and Retail Line Sharing | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-4-02-3345 | Entire State | Mean Time To Repair - Loop Trouble | UNE 2-Wire xDSL - Line Splitting | Parity with VADI/DSNO and Retail Line Sharing | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-4-03-2110 | Entire State | Mean Time To Repair - Central Office Trouble | Resale POTS Business | Parity with FP Retail | 7.91 | 4.04 | 90 | 12 | 712 | 48.43 | -3.87 | 10.42 | 1.31 |
| NH | 1-Nov-13 | AGGR | MR-4-03-2120 | Entire State | Mean Time To Repair - Central Office Trouble | Resale POTS Residence | Parity with FP Retail | 12.45 | NA | 143 | NA | 1781 | NA | -12.45 | 15.24 | |
| NH | 1-Nov-13 | AGGR | MR-4-03-2341 | Entire State | Mean Time To Repair - Central Office Trouble | Resale 2-Wire Digital Services | Parity with FP Retail | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-4-03-3112 | Entire State | Mean Time To Repair - Central Office Trouble | UNE POTS Loop | Parity with FP Retail | 17.18 | 12.15 | 66 | 17 | 1134 | 206.63 | -5.03 | 17.45 | 1.08 |
| NH | 1-Nov-13 | AGGR | MR-4-03-3144 | Entire State | Mean Time To Repair - Central Office Trouble | UNE Platform Business | Parity With FP Retail | 7.91 | 7.58 | 90 | 17 | 712 | 128.83 | -0.33 | 10.42 | 0.10 |
| NH | 1-Nov-13 | AGGR | MR-4-03-3145 | Entire State | Mean Time To Repair - Central Office Trouble | UNE Platform Residence | Parity With FP Retail | 12.45 | 20.04 | 143 | 1 | 1781 | 20.04 | 7.59 | 15.24 | |
| NH | 1-Nov-13 | AGGR | MR-4-03-3341 | Entire State | Mean Time To Repair - Central Office Trouble | UNE 2-Wire Digital Loops | Parity with FP Retail | 17.18 | NA | 66 | NA | 1134 | NA | -17.18 | 17.45 | |
| NH | 1-Nov-13 | AGGR | MR-4-03-3342 | Entire State | Mean Time To Repair - Central Office Trouble | UNE 2-Wire xDSL Loops | Parity with FP Retail | 17.18 | 1.56 | 66 | 1 | 1134 | 1.56 | -15.62 | 17.45 | |
| NH | 1-Nov-13 | AGGR | MR-4-03-3343 | Entire State | Mean Time To Repair - Central Office Trouble | UNE 2-Wire xDSL - Line Sharing | Parity with VADI/DSNO and Retail Line Sharing | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-4-03-3345 | Entire State | Mean Time To Repair - Central Office Trouble | UNE 2-Wire xDSL - Line Splitting | Parity with VADI/DSNO and Retail Line Sharing | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-4-04-2100 | Entire State | % Cleared (all troubles) within 24 Hours | Resale POTS | Parity with FP Retail | 73.61 | 98.88 | 2050 | 32 | 1509 | 31.00 | 23.27 | 0.00 | 3.18 |
| NH | 1-Nov-13 | AGGR | MR-4-04-2216 | Entire State | % Cleared (all troubles) within 24 Hours | Resale Specials (Non DS0 & DS0) | Parity with FP Retail | 86.67 | 50.00 | 15 | 4 | 13 | 2.00 | -36.67 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-4-04-2217 | Entire State | % Cleared (all troubles) within 24 Hours | Resale Specials (DS1 & DS3) | Parity with FP Retail | 95.87 | NA | 121 | NA | 116 | NA | -95.87 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-4-04-2341 | Entire State | % Cleared (all troubles) within 24 Hours | Resale 2-Wire Digital Services | Parity with FP Retail | 50.00 | NA | 2 | NA | 1 | NA | -50.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-4-04-3112 | Entire State | % Cleared (all troubles) within 24 Hours | UNE POTS Loop | Parity with FP Retail | 71.85 | 91.67 | 1883 | 84 | 1353 | 77.00 | 19.81 | 0.00 | 4.26 |
| NH | 1-Nov-13 | AGGR | MR-4-04-3140 | Entire State | % Cleared (all troubles) within 24 Hours | UNE POTS Platform | Parity with FP Retail | 73.61 | 89.86 | 2050 | 69 | 1509 | 62.00 | 16.25 | 0.00 | 3.12 |
| NH | 1-Nov-13 | AGGR | MR-4-04-3216 | Entire State | % Cleared (all troubles) within 24 Hours | UNE Specials (Non DS0 & DS0) | Parity with FP Retail | 86.67 | NA | 15 | NA | 13 | NA | -86.67 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-4-04-3217 | Entire State | % Cleared (all troubles) within 24 Hours | UNE Specials (DS1 & DS3) | Parity with FP Retail | 95.04 | 94.59 | 121 | 37 | 115 | 35.00 | -0.45 | 0.00 | -0.58 |
| NH | 1-Nov-13 | AGGR | MR-4-04-3341 | Entire State | % Cleared (all troubles) within 24 Hours | UNE 2-Wire Digital Loops | Parity with FP Retail | 71.85 | NA | 1883 | NA | 1353 | NA | -71.85 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-4-04-3342 | Entire State | % Cleared (all troubles) within 24 Hours | UNE 2-Wire xDSL Loops | Parity with FP Retail | 44.29 | 90.00 | 928 | 30 | 411 | 27.00 | 45.71 | 0.00 | 4.97 |
| NH | 1-Nov-13 | AGGR | MR-4-04-3343 | Entire State | % Cleared (all troubles) within 24 Hours | UNE 2-Wire xDSL - Line Sharing | Parity with VADI/DSNO and Retail Line Sharing | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-4-04-3345 | Entire State | % Cleared (all troubles) within 24 Hours | UNE 2-Wire xDSL - Line Splitting | Parity with VADI/DSNO and Retail Line Sharing | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-4-04-5000 | Entire State | % Cleared (all troubles) within 24 Hours | Interconnection Trunks (CLEC) | Parity with FP Retail | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-4-05-5000 | Entire State | % Out of Service > 2 Hours | Interconnection Trunks (CLEC) | Parity with FP Retail | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-4-06-2110 | Entire State | % Out of Service > 4 Hours | Resale POTS - Business | Parity with FP Retail | 57.32 | 60.00 | 239 | 10 | 137 | 6.00 | 2.68 | 0.00 | -0.48 |
| NH | 1-Nov-13 | AGGR | MR-4-06-2120 | Entire State | % Out of Service > 4 Hours | Resale POTS - Residence | Parity with FP Retail | 84.16 | 100.00 | 1111 | 1 | 935 | 1.00 | 15.84 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-4-06-2216 | Entire State | % Out of Service > 4 Hours | Resale Specials (Non DS0 & DS0) | Parity with FP Retail | NA | 0.00 | NA | 1 | NA | 0.00 | 0.00 | 0.00 | |

| ST | MONTH | CLEC_ID | METRIC_ID | GEOGRAPHY | METRIC_DESC | PRODUCT_DESC | STANDARD | FRP PERF | CLEC PERF | FRP DEN | CLEC DEN | FRP NUM | CLEC NUM | DIFF | STANDARD DEV | Z SCORE |
|----|----------|---------|--------------|--------------|---|---|---|----------|-----------|---------|----------|---------|----------|--------|--------------|---------|
| NH | 1-Nov-13 | AGGR | MR-4-06-2217 | Entire State | % Out of Service > 4 Hours | Resale Specials (DS1 & DS3) | Parity with FP Retail | 50.00 | NA | 2 | NA | 1 | NA | -50.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-4-06-3144 | Entire State | % Out of Service > 4 Hours | UNE Platform Business | Parity with FP Retail | 57.32 | 55.17 | 239 | 29 | 137 | 16.00 | -2.15 | 0.00 | 0.03 |
| NH | 1-Nov-13 | AGGR | MR-4-06-3145 | Entire State | % Out of Service > 4 Hours | UNE Platform Residence | Parity with FP Retail | 84.16 | 81.82 | 1111 | 11 | 935 | 9.00 | -2.34 | 0.00 | 0.10 |
| NH | 1-Nov-13 | AGGR | MR-4-06-3216 | Entire State | % Out of Service > 4 Hours | UNE Specials (Non DS0 & DS0) | Parity with FP Retail | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-4-06-3217 | Entire State | % Out of Service > 4 Hours | UNE Specials (DS1 & DS3) | Parity with FP Retail | 50.00 | 100.00 | 2 | 1 | 1 | 1.00 | 50.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-4-06-5000 | Entire State | % Out of Service > 4 Hours | Interconnection Trunks (CLEC) | Parity with FP Retail | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-4-07-2110 | Entire State | % Out of Service > 12 Hours | Resale POTS - Business | Parity with FP Retail | 35.15 | 50.00 | 239 | 10 | 84 | 5.00 | 14.85 | 0.00 | -1.28 |
| NH | 1-Nov-13 | AGGR | MR-4-07-2120 | Entire State | % Out of Service > 12 Hours | Resale POTS - Residence | Parity with FP Retail | 63.64 | 100.00 | 1111 | 1 | 707 | 1.00 | 36.36 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-4-07-2341 | Entire State | % Out of Service > 12 Hours | Resale 2-Wire Digital Services | Parity with FP Retail | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-4-07-3112 | Entire State | % Out of Service > 12 Hours | UNE POTS Loop | Parity with FP Retail | 60.88 | 28.30 | 1278 | 53 | 778 | 15.00 | -32.57 | 0.00 | 4.56 |
| NH | 1-Nov-13 | AGGR | MR-4-07-3144 | Entire State | % Out of Service > 12 Hours | UNE Platform Business | Parity with FP Retail | 35.15 | 37.93 | 239 | 29 | 84 | 11.00 | 2.78 | 0.00 | -0.51 |
| NH | 1-Nov-13 | AGGR | MR-4-07-3145 | Entire State | % Out of Service > 12 Hours | UNE Platform Residence | Parity with FP Retail | 63.64 | 63.64 | 1111 | 11 | 707 | 7.00 | 0.00 | 0.00 | -0.29 |
| NH | 1-Nov-13 | AGGR | MR-4-07-3341 | Entire State | % Out of Service > 12 Hours | UNE 2-Wire Digital Loops | Parity with FP Retail | 58.59 | NA | 1350 | NA | 791 | NA | -58.59 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-4-07-3342 | Entire State | % Out of Service > 12 Hours | UNE 2-Wire xDSL Loops | Parity with FP Retail | 60.85 | 50.00 | 1277 | 2 | 777 | 1.00 | -10.85 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-4-07-3343 | Entire State | % Out of Service > 12 Hours | UNE 2-Wire xDSL - Line Sharing | Parity with VADI/DSNO and Retail Line Sharing | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-4-07-3345 | Entire State | % Out of Service > 12 Hours | UNE 2-Wire xDSL - Line Splitting | Parity with VADI/DSNO and Retail Line Sharing | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-4-07-5000 | Entire State | % Out of Service > 12 Hours | Interconnection Trunks (CLEC) | Parity with FP Retail | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-4-08-2110 | Entire State | % Out of Service > 24 Hours | Resale POTS Business | Parity with FP Retail | 7.53 | 0.00 | 239 | 10 | 18 | 0.00 | -7.53 | 0.00 | 0.09 |
| NH | 1-Nov-13 | AGGR | MR-4-08-2120 | Entire State | % Out of Service > 24 Hours | Resale POTS Residence | Parity with FP Retail | 29.88 | 0.00 | 1111 | 1 | 332 | 0.00 | -29.88 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-4-08-2216 | Entire State | % Out of Service > 24 Hours | Resale Specials (Non DS0 & DS0) | Parity with FP Retail | NA | 0.00 | NA | 1 | NA | 0.00 | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-4-08-2217 | Entire State | % Out of Service > 24 Hours | Resale Specials (DS1 & DS3) | Parity with FP Retail | 50.00 | NA | 2 | NA | 1 | NA | -50.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-4-08-2341 | Entire State | % Out of Service > 24 Hours | Resale 2-Wire Digital Services | Parity with FP Retail | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-4-08-3112 | Entire State | % Out of Service > 24 Hours | UNE POTS Loop | Parity with FP Retail | 27.07 | 7.55 | 1278 | 53 | 346 | 4.00 | -19.53 | 0.00 | 3.31 |
| NH | 1-Nov-13 | AGGR | MR-4-08-3144 | Entire State | % Out of Service > 24 Hours | UNE Platform Business | Parity With FP Retail | 7.53 | 6.90 | 239 | 29 | 18 | 2.00 | -0.63 | 0.00 | 0.33 |
| NH | 1-Nov-13 | AGGR | MR-4-08-3145 | Entire State | % Out of Service > 24 Hours | UNE Platform Residence | Parity With FP Retail | 29.88 | 9.09 | 1111 | 11 | 332 | 1.00 | -20.79 | 0.00 | 1.19 |
| NH | 1-Nov-13 | AGGR | MR-4-08-3216 | Entire State | % Out of Service > 24 Hours | UNE Specials (Non DS0 & DS0) | Parity with FP Retail | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-4-08-3217 | Entire State | % Out of Service > 24 Hours | UNE Specials (DS1 & DS3) | Parity with FP Retail | 50.00 | 0.00 | 2 | 1 | 1 | 0.00 | -50.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-4-08-3341 | Entire State | % Out of Service > 24 Hours | UNE 2-Wire Digital Loops | Parity with FP Retail | 27.07 | NA | 1278 | NA | 346 | NA | -27.07 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-4-08-3342 | Entire State | % Out of Service > 24 Hours | UNE 2-Wire xDSL Loops | Parity with FP Retail | 27.02 | 0.00 | 1277 | 2 | 345 | 0.00 | -27.02 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-4-08-3343 | Entire State | % Out of Service > 24 Hours | UNE 2-Wire xDSL - Line Sharing | Parity with VADI/DSNO and Retail Line Sharing | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-4-08-3345 | Entire State | % Out of Service > 24 Hours | UNE 2-Wire xDSL - Line Splitting | Parity with VADI/DSNO and Retail Line Sharing | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-4-08-5000 | Entire State | % Out of Service > 24 Hours | Interconnection Trunks (CLEC) | Parity with FP Retail | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-5-01-2100 | Entire State | % Repeat Reports within 30 Days | Resale POTS | Parity with FP Retail | 14.93 | 34.38 | 2050 | 32 | 306 | 11.00 | 19.45 | 0.00 | -2.95 |
| NH | 1-Nov-13 | AGGR | MR-5-01-2200 | Entire State | % Repeat Reports within 30 Days | Resale Specials | Parity with FP Retail | 17.65 | 25.00 | 136 | 4 | 24 | 1.00 | 7.35 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-5-01-2341 | Entire State | % Repeat Reports within 30 Days | Resale 2-Wire Digital Services | Parity with FP Retail | 50.00 | NA | 2 | NA | 1 | NA | -50.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-5-01-3112 | Entire State | % Repeat Reports within 30 Days | UNE POTS Loop | Parity with FP Retail | 14.93 | 11.90 | 2050 | 84 | 306 | 10.00 | -3.02 | 0.00 | 0.59 |
| NH | 1-Nov-13 | AGGR | MR-5-01-3140 | Entire State | % Repeat Reports within 30 Days | UNE POTS Platform | Parity With FP Retail | 14.93 | 18.84 | 2050 | 69 | 306 | 13.00 | 3.91 | 0.00 | -1.06 |
| NH | 1-Nov-13 | AGGR | MR-5-01-3200 | Entire State | % Repeat Reports within 30 Days | UNE Specials | Parity with FP Retail | 17.65 | 18.92 | 136 | 37 | 24 | 7.00 | 1.27 | 0.00 | -0.44 |
| NH | 1-Nov-13 | AGGR | MR-5-01-3341 | Entire State | % Repeat Reports within 30 Days | UNE 2-Wire Digital Loops | Parity with FP Retail | 14.93 | NA | 2050 | NA | 306 | NA | -14.93 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-5-01-3342 | Entire State | % Repeat Reports within 30 Days | UNE 2-Wire xDSL Loops | Parity with FP Retail | 14.89 | 13.33 | 2048 | 30 | 305 | 4.00 | -1.56 | 0.00 | 0.08 |
| NH | 1-Nov-13 | AGGR | MR-5-01-3343 | Entire State | % Repeat Reports within 30 Days | UNE 2-Wire xDSL - Line Sharing | Parity with VADI/DSNO and Retail Line Sharing | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-5-01-3345 | Entire State | % Repeat Reports within 30 Days | UNE 2-Wire xDSL - Line Splitting | Parity with VADI/DSNO and Retail Line Sharing | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | MR-5-01-5000 | Entire State | % Repeat Reports within 30 Days | Interconnection Trunks (CLEC) | Parity with FP Retail | NA | NA | NA | NA | NA | NA | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | NP-1-01-5000 | Entire State | % Final Trunk Groups Exceeding Blocking Standard | CLEC Trunks | See Guidelines | NA | 0.80 | NA | 251 | NA | 2.00 | 0.80 | 0.00 | |
| NH | 1-Nov-13 | AGGR | NP-1-02-5000 | Entire State | % Final Trunk Groups Exceeding Blocking Standard (No Exceptions) | CLEC Trunks | See Guidelines | NA | 60.56 | NA | 251 | NA | 152.00 | 60.56 | 0.00 | |
| NH | 1-Nov-13 | AGGR | NP-1-03-5000 | Entire State | Number Final Trunk Groups Exceeding Blocking Standard - Two (2) Month | CLEC Trunks | See Guidelines | NA | 0.00 | NA | NA | NA | 0.00 | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | NP-1-04-5000 | Entire State | Number Final Trunk Groups Exceeding Blocking Standard - Three (3) Mon | CLEC Trunks | See Guidelines | NA | 0.00 | NA | NA | NA | 0.00 | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | NP-2-01-6701 | Entire State | % On Time Response to Request for Physical Collocation | Collocation - New Applications | 95% on time | NA | 0.00 | NA | 0 | NA | 0.00 | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | NP-2-01-6702 | Entire State | % On Time Response to Request for Physical Collocation | Collocation - Augment Applications | 95% on time | NA | 0.00 | NA | 0 | NA | 0.00 | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | NP-2-02-6701 | Entire State | % On Time Response to Request for Virtual Collocation | Collocation - New Applications | 95% on time | NA | 0.00 | NA | 0 | NA | 0.00 | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | NP-2-02-6702 | Entire State | % On Time Response to Request for Virtual Collocation | Collocation - Augment Applications | 95% on time | NA | 100.00 | NA | 1 | NA | 1.00 | 100.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | NP-2-03-6701 | Entire State | Average Interval - Physical Collocation | Collocation - New Applications | No Standard | NA | 0.00 | NA | 0 | NA | 0.00 | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | NP-2-03-6711 | Entire State | Average Interval - Physical Collocation | Collocation Augment Applications not s | No Standard | NA | 0.00 | NA | 0 | NA | 0.00 | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | NP-2-03-6712 | Entire State | Average Interval - Physical Collocation | Collocation Augment Applications subj | No Standard | NA | 0.00 | NA | 0 | NA | 0.00 | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | NP-2-04-6701 | Entire State | Average Interval - Virtual Collocation | Collocation - New Applications | No Standard | NA | 0.00 | NA | 0 | NA | 0.00 | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | NP-2-04-6702 | Entire State | Average Interval - Virtual Collocation | Collocation - Augment Applications - 4f | No Standard | NA | 0.00 | NA | 0 | NA | 0.00 | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | NP-2-05-6701 | Entire State | % On Time - Physical Collocation | Collocation - New Applications | 95% on time | NA | 0.00 | NA | 0 | NA | 0.00 | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | NP-2-05-6702 | Entire State | % On Time - Physical Collocation | Collocation - Augment Applications - 4f | 95% on time | NA | 0.00 | NA | 0 | NA | 0.00 | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | NP-2-06-6701 | Entire State | % On Time - Virtual Collocation | Collocation - New Applications | 95% on time | NA | 0.00 | NA | 0 | NA | 0.00 | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | NP-2-06-6702 | Entire State | % On Time - Virtual Collocation | Collocation - Augment Applications - 4f | 95% on time | NA | 0.00 | NA | 0 | NA | 0.00 | 0.00 | 0.00 | |

| ST | MONTH | CLEC_ID | METRIC_ID | GEOGRAPHY | METRIC_DESC | PRODUCT_DESC | STANDARD | FRP PERF | CLEC PERF | FRP DEN | CLEC DEN | FRP NUM | CLEC NUM | DIFF | STANDARD DEV | Z SCORE |
|----|----------|---------|--------------|--------------|--|----------------------------------|---|----------|-----------|---------|----------|---------|--------------|--------|--------------|---------|
| NH | 1-Nov-13 | AGGR | NP-2-07-6701 | Entire State | Average Delay Days - Physical Collocation | Collocation - New Applications | No Standard | NA | 0.00 | NA | 0 | NA | 0.00 | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | NP-2-07-6702 | Entire State | Average Delay Days - Physical Collocation | Collocation Augment Applications | No Standard | NA | 0.00 | NA | 0 | NA | 0.00 | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | NP-2-08-6701 | Entire State | Average Delay Days - Virtual Collocation | Collocation - New Applications | No Standard | NA | 0.00 | NA | 0 | NA | 0.00 | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | NP-2-08-6702 | Entire State | Average Delay Days - Virtual Collocation | Collocation Augment Applications | No Standard | NA | 0.00 | NA | 0 | NA | 0.00 | 0.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | BI-1-02-1000 | Entire State | % DUF in four (4) Business Days | Resale & UNE combined | 95% in four (4) Business Days | NA | 99.99 | NA | 261331 | NA | 261,301.00 | 99.99 | 0.00 | |
| NH | 1-Nov-13 | AGGR | BI-2-01-1000 | Entire State | Timeliness of Carrier Bill | Resale & UNE combined | 98% in 10 Business Days | NA | 100.00 | NA | 218 | NA | 218.00 | 100.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | BI-3-04-1000 | Entire State | % CLEC Billing Claims Acknowledged within two (2) Business Days | Resale & UNE combined | 95% within two (2) business days after receipt | NA | 100.00 | NA | 1116 | NA | 1,116.00 | 100.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | BI-3-05-1000 | Entire State | % CLEC Billing Claims Resolved within 28 Calendar Days After Acknowledgement | Resale & UNE combined | 95% within 28 Calendar Days after acknowledgement | NA | 100.00 | NA | 1161 | NA | 1,161.00 | 100.00 | 0.00 | |
| NH | 1-Nov-13 | AGGR | BI-3-07-1000 | Entire State | % Full or Partial Denials | Resale & UNE combined | No Standard | NA | 52.25 | NA | 1491 | NA | 779.00 | 52.25 | 0.00 | |
| NH | 1-Nov-13 | AGGR | BI-3-08-1000 | Entire State | % CLEC Billing Claim Credits Not Appearing on the Bill within 45 days | Resale & UNE combined | 97.5% within 45 calendar days | NA | 99.92 | NA | 1249 | NA | 1,248.00 | 99.92 | 0.00 | |
| NH | 1-Nov-13 | AGGR | BI-9-01-1000 | Entire State | % Billing Completeness in Twelve Billing Cycles | Resale & UNE combined | 96% | NA | 99.64 | NA | 1944093 | NA | 1,937,119.23 | 99.64 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OD-1-01-1021 | Entire State | Average Speed of Answer - Operator Services | Operator Service Center | Parity with FairPoint Retail | 0.62 | 0.39 | 27464 | 1498 | 17045 | 586.00 | -0.23 | 0.00 | |
| NH | 1-Nov-13 | AGGR | OD-1-02-1021 | Entire State | Average Speed of Answer - Directory Assistance | Operator Service Center | Parity with FairPoint Retail | 0.96 | 0.69 | 72332 | 4887 | 69095 | 3,377.00 | -0.26 | 0.00 | |